

NC Medicaid Managed Care Activity Report



April 1 – June 30, 2008

2nd Quarter Summary

Approvals and Denials/Modified Requests

Inpatient Readmissions

Level of Care	Approvals	Denials/Modified Requests		30 Days	90 Days
Inpatient	3,767	240	Readmissions to the Same Facility	173	227
PRTF	109	6	Readmissions to a Different Facility	111	144
Residential Levels I-IV	6,315	97	Total Readmits	284	371
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	17,084	8	Total Discharges	3,047	3,047
DD/Targeted Case Management	9,677	18	Readmit Rate 2nd Quarter 2008	9.32%	12.18%
DD/CAP Services	21,558	206	Readmit Rate 2nd Quarter 2007	8.62%	11.44%
EPSDT	1,625	12			
Community Support	35,780	6,058			
All Other Enhanced Services	5,249	119			
Overall	101,164	6,764			

Year to Date Summary

Approvals and Denials/Modified Requests

Inpatient Readmissions

Level of Care	Approvals	Denials/Modified Requests		30 Days	90 Days
Inpatient	7,480	569	Readmissions to the Same Facility	385	643
PRTF	241	19	Readmissions to a Different Facility	253	420
Residential Levels I-IV	12,847	372	Total Readmits	638	1,063
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	31,442	14	Total Discharges	6,164	6,164
DD/Targeted Case Management	21,786	20	Readmit Rate YTD 2008	10.35%	17.25%
DD/CAP Services	40,968	310	Readmit Rate YTD 2007	8.21%	11.29%
EPSDT	2,318	17			
Community Support	74,322	13,219			
All Other Enhanced Services	11,086	227			
Overall	202,490	14,767			

Year to Date Summary cont'd

Penetration Rate (based on open authorizations)

Level of Care	# of Distinct Members	YTD 2008 Rate	YTD 2007 Rate
Inpatient	5,944	0.499%	0.553%
PRTF	216	0.018%	0.024%
Residential Levels I-IV	4,976	0.417%	0.283%
Subtotal	11,136	0.934%	0.861%
Outpatient, SAIOP, SACOT, Amb Detox, Mobile Crisis and Opioid	13,955	1.171%	N/R
DD/Targeted Case Management	14,657	1.230%	N/R
DD/CAP Services	9,564	0.802%	N/R
EPSDT	1,471	0.123%	N/R
Community Support	50,819	4.263%	N/R
All Other Enhanced Services	7,104	0.596%	N/R
Overall	108,706	9.119%	

Authorization Request Volume 6/1/06 - 5/31/07

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	26,494	510	26,405	2,507
PRTF	2,472	48	2,462	297
Residential Levels I-IV	23,780	457	23,581	4,644
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	43,123	829	43,433	17,511
DD/Targeted Case Management	32,961	634	32,559	13,053
DD/CAP Services	43,361	834	42,868	9,251
EPSDT	1,947	37	1,901	307
Community Support	130,124	2,502	122,711	42,064
All Other Enhanced Services	26,651	513	25,384	5,933
Total	330,913	6,364	321,304	95,567

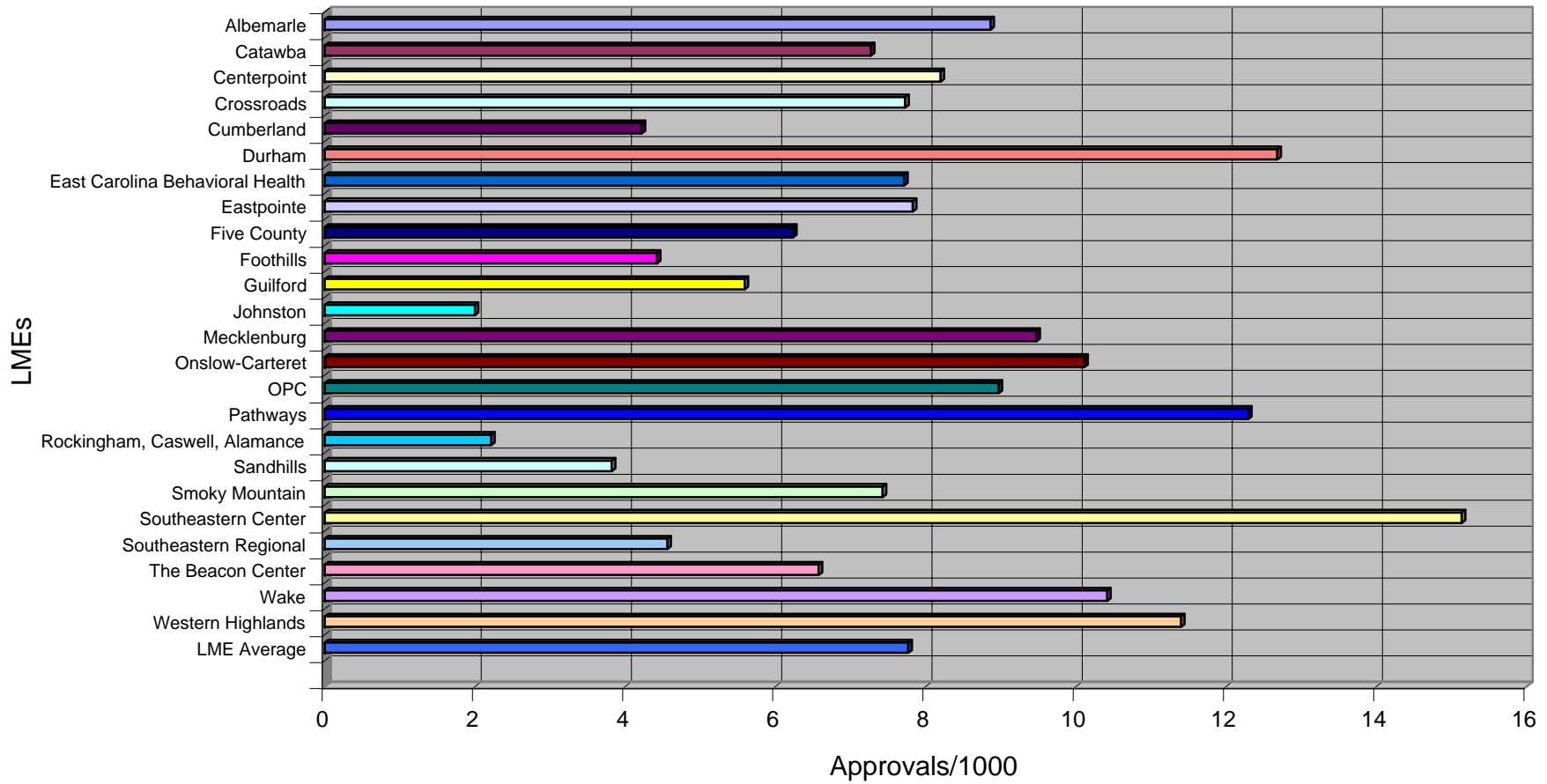
Authorization Request Volume 6/1/07 - 5/31/08

<u>Level of Care</u>	<u>Request Count*</u>	<u>Avg. Requests/Week</u>	<u>Decisions**</u>	<u>Distinct Recipients w/Active Auths</u>
Inpatient	27,843	535	27,713	322
PRTF	3,030	58	2,998	278
Residential Levels I-IV	29,364	565	29,105	3,774
Outpatient, SAIOP, SACOT, Amb. Detox, Mobile Crisis or Opioid	37,142	714	36,697	11,549
DD/Targeted Case Management	40,066	771	39,273	14,869
DD/CAP Services	72,653	1,397	72,160	9,847
EPSDT	998	19	933	982
Community Support	182,692	3,513	183,487	37,824
All Other Enhanced Services	23,818	458	23,921	5,462
Total	417,606	8,031	416,287	84,907

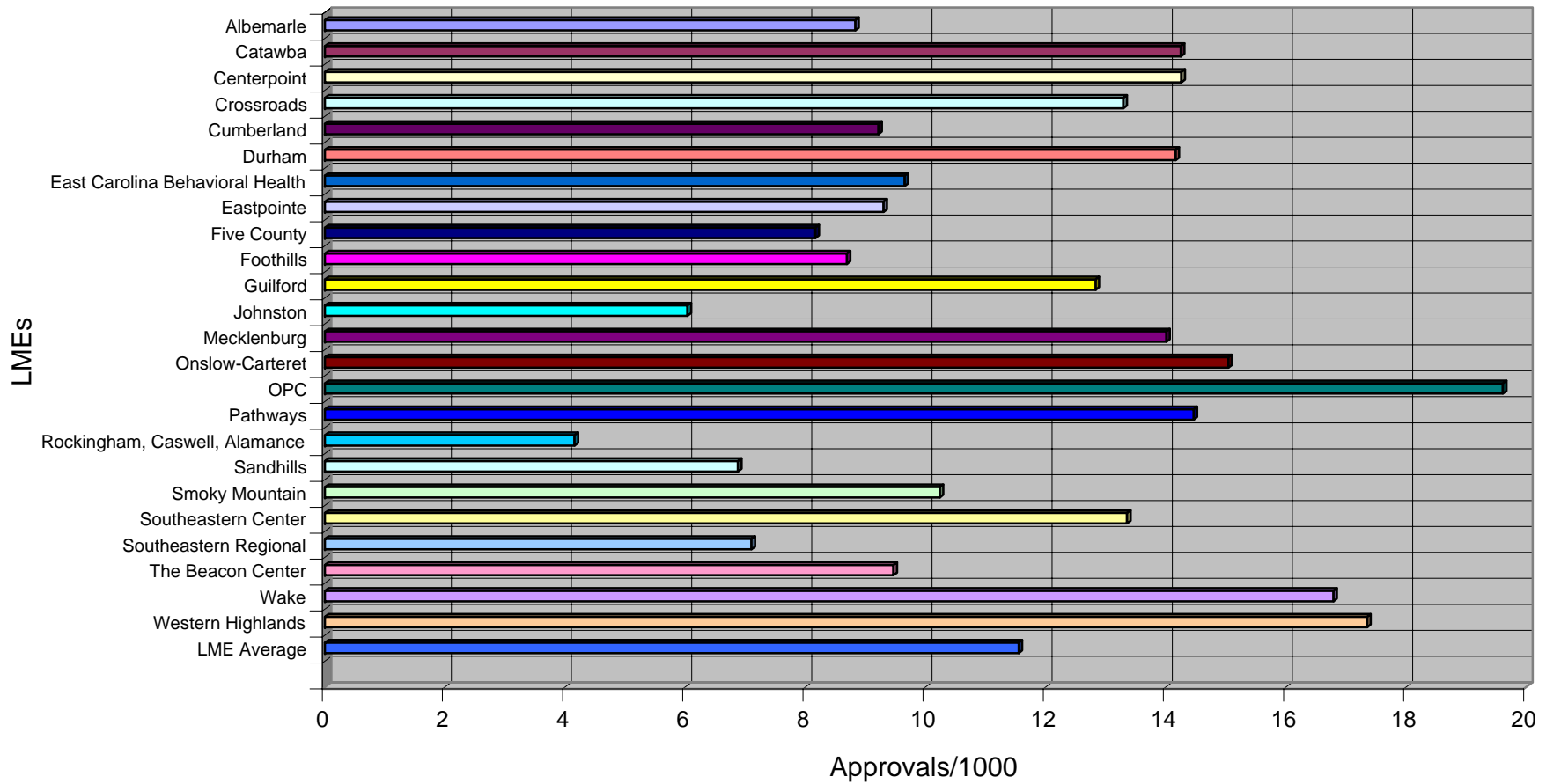
* Variance between requests and decisions: requests in process and/or awaiting additional information from the provider, or provider may have submitted duplicate requests.

** Single requests may generate multiple decisions.

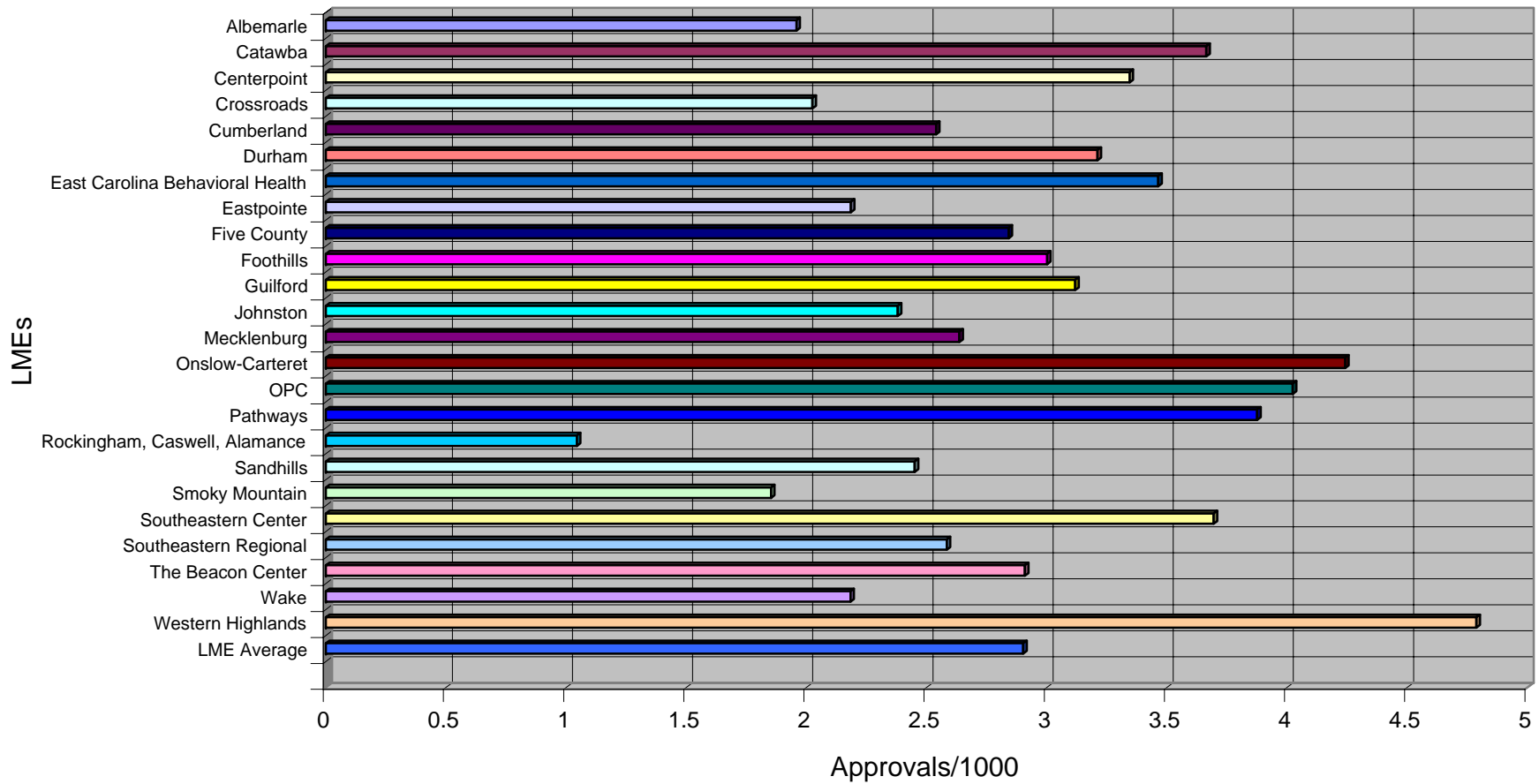
Approvals per 1,000 Medicaid Recipients - Targeted Case Management



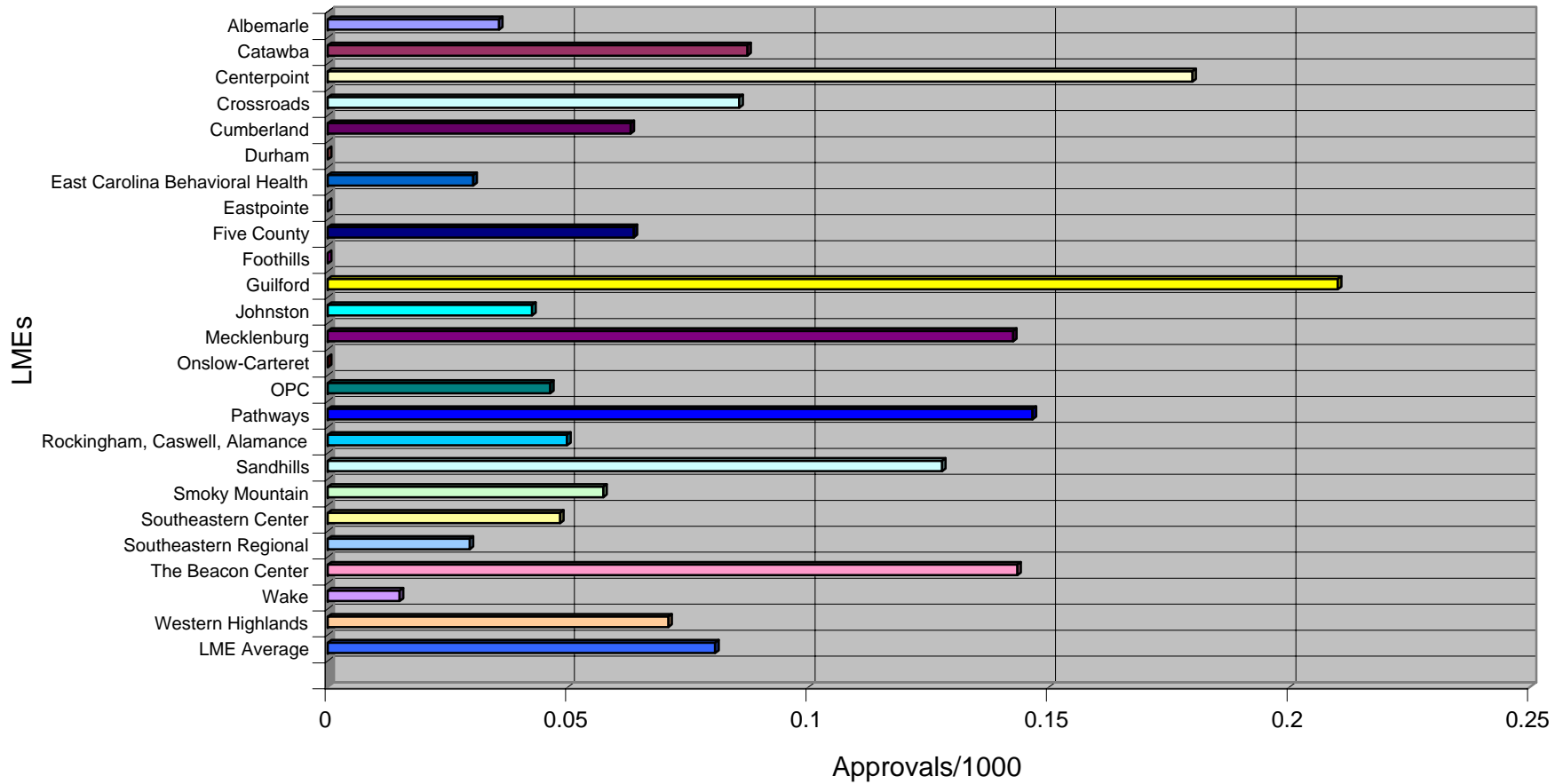
Approvals per 1,000 Medicaid Recipients - CAP



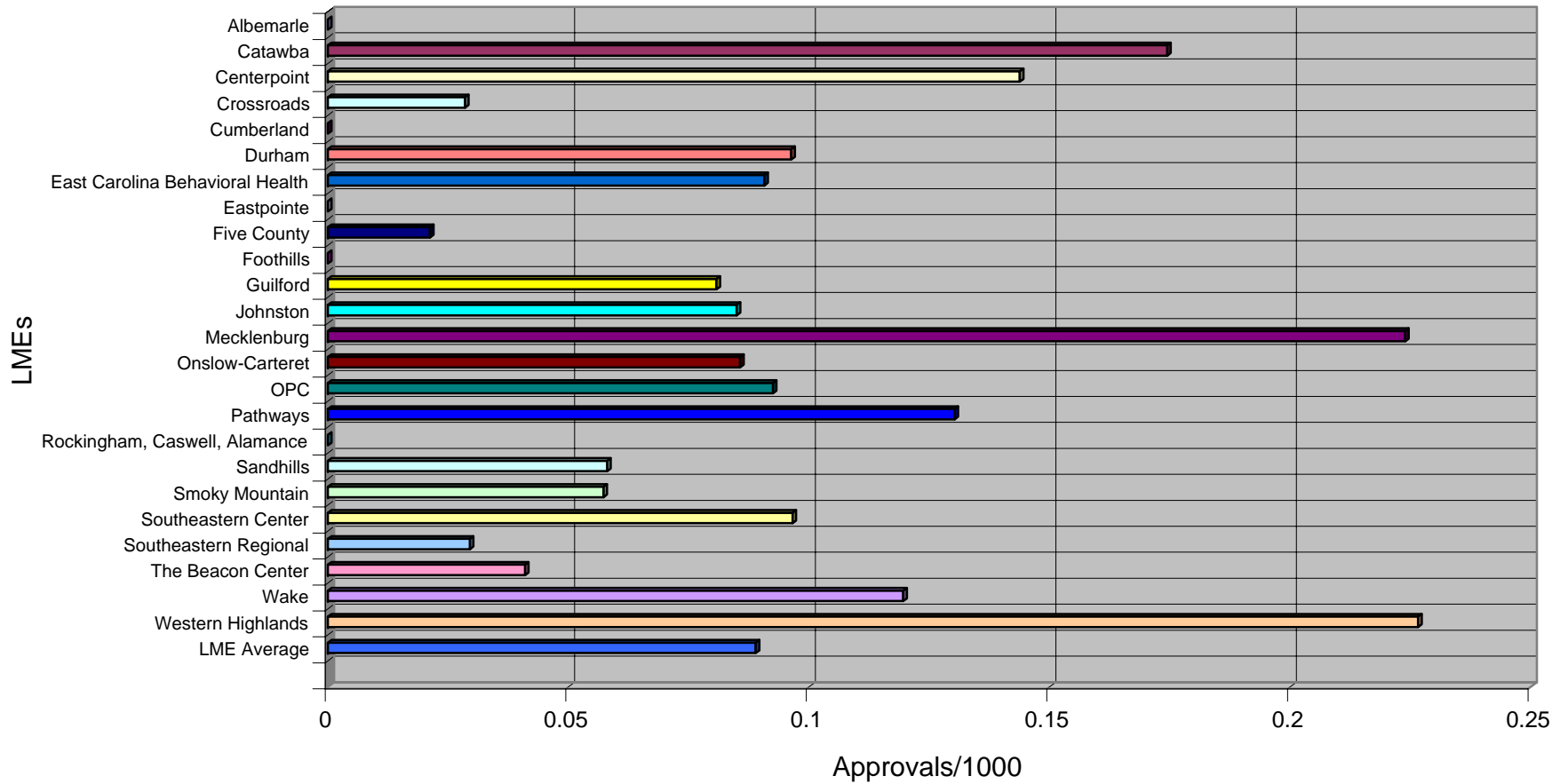
Approvals per 1,000 Medicaid Recipients - Inpatient Psychiatric



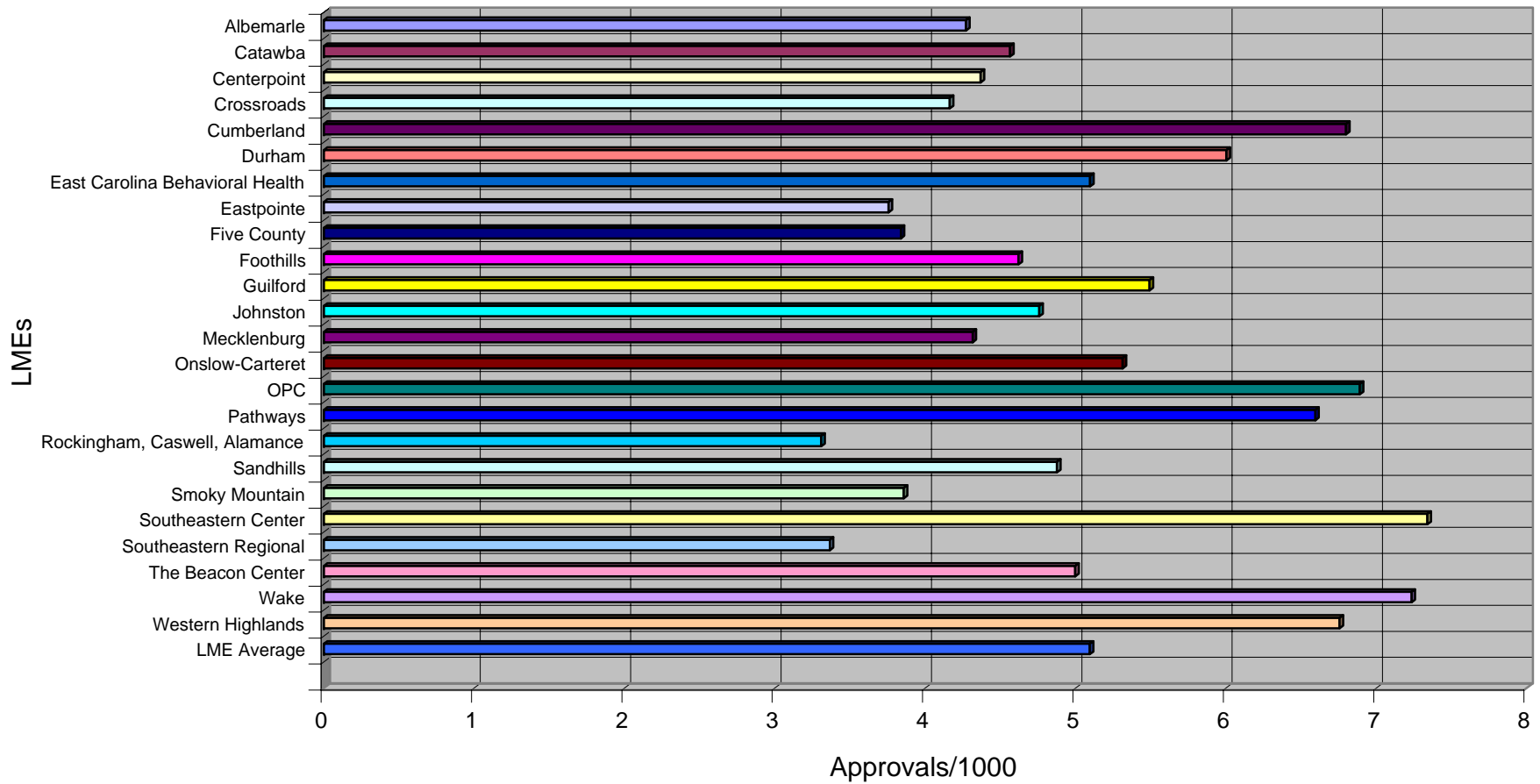
Approvals per 1,000 Medicaid Recipients - Inpatient Substance Abuse



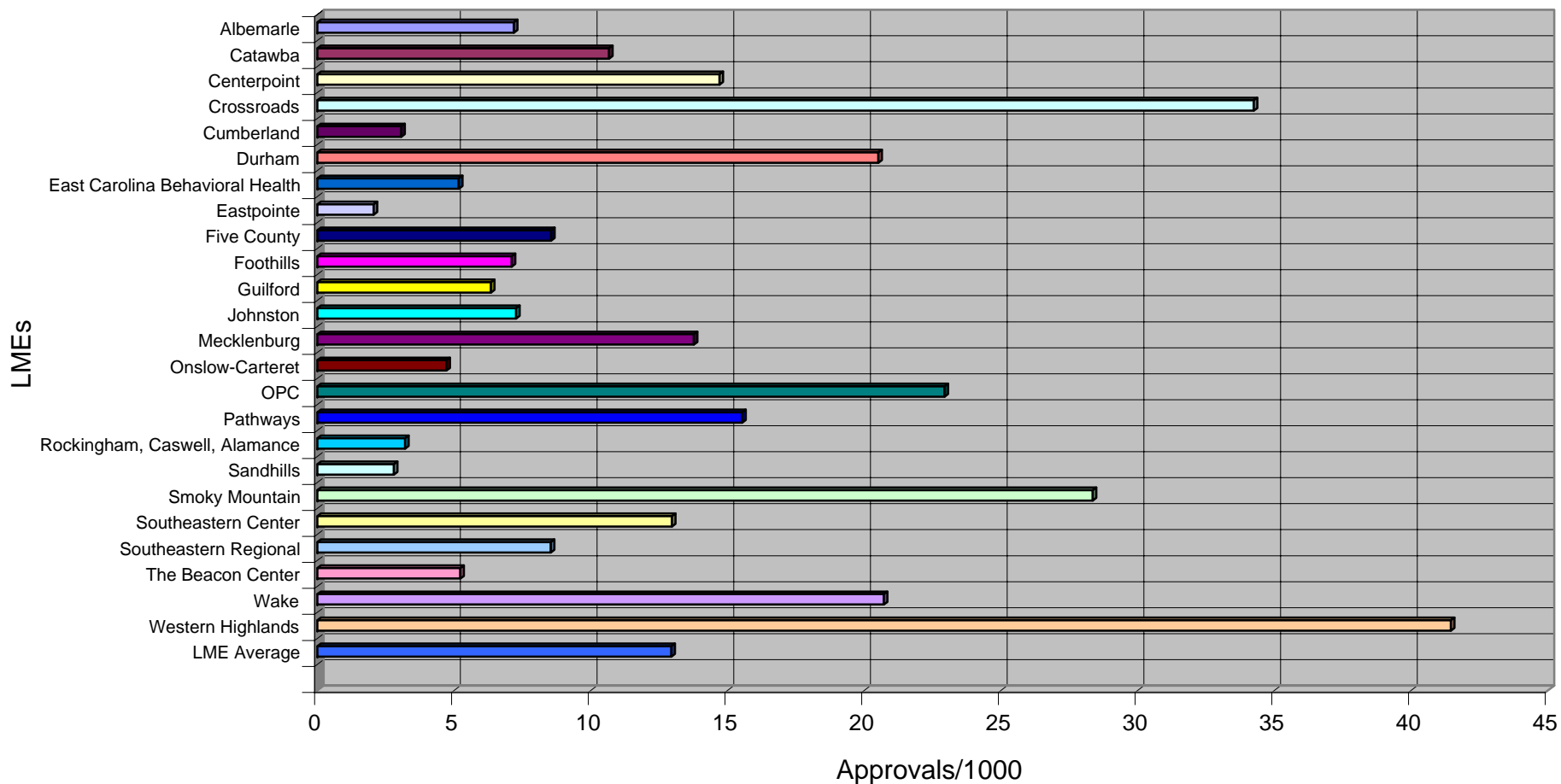
Approvals per 1,000 Medicaid Recipients - PRTF



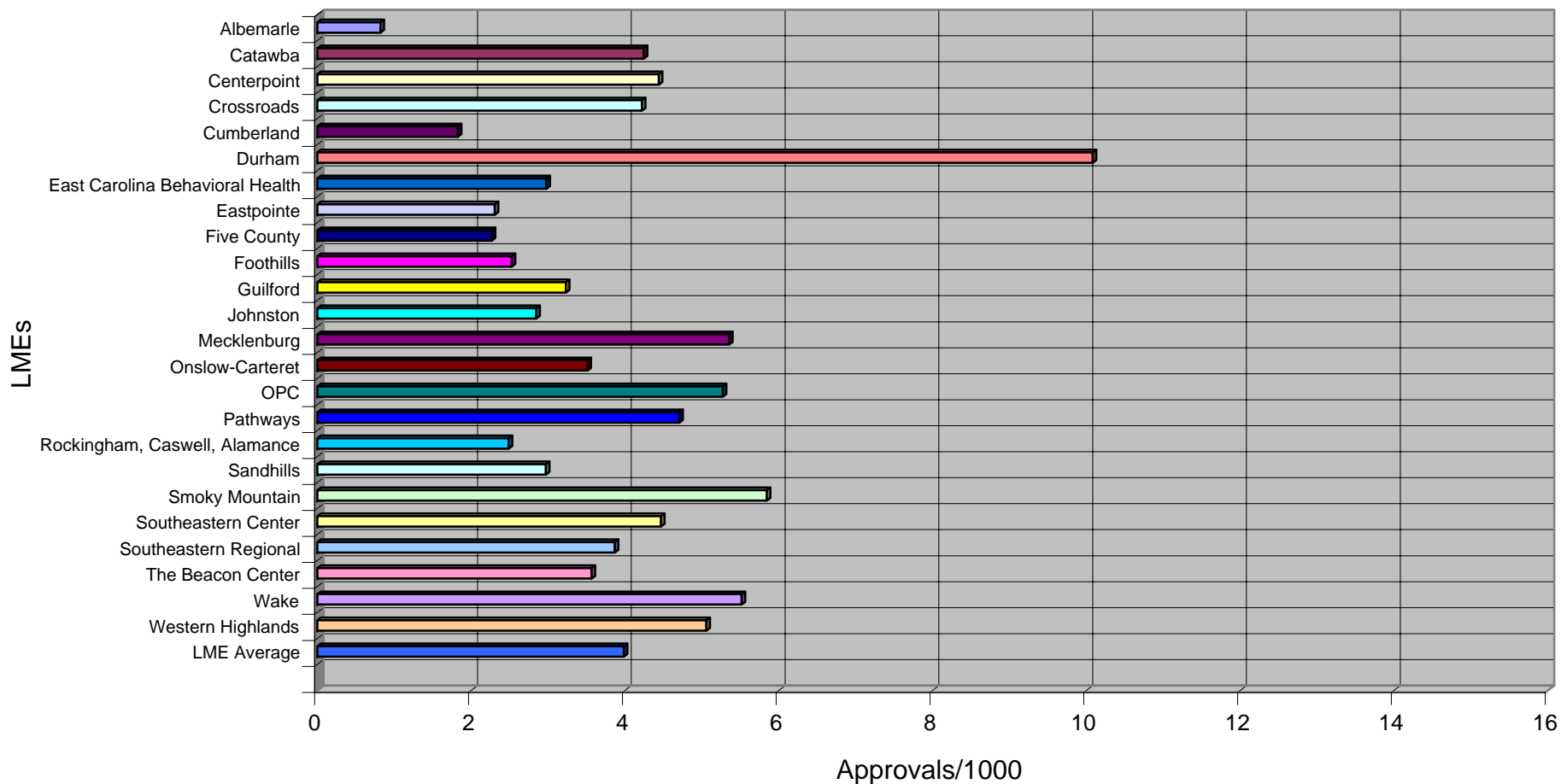
Approvals per 1,000 Medicaid Recipients - Residential Services



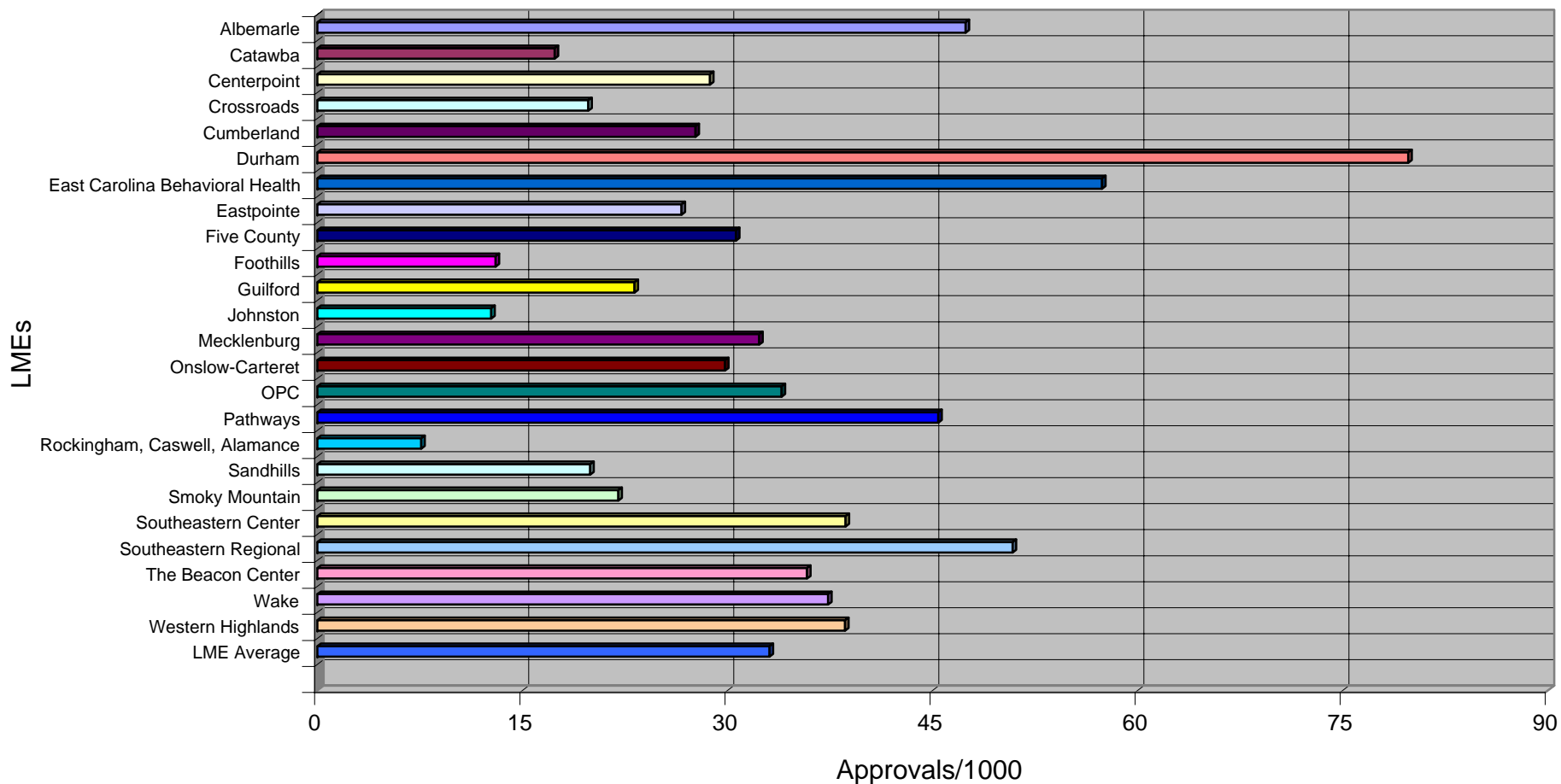
Approvals per 1,000 Medicaid Recipients - Intensive Outpatient and Outpatient Services



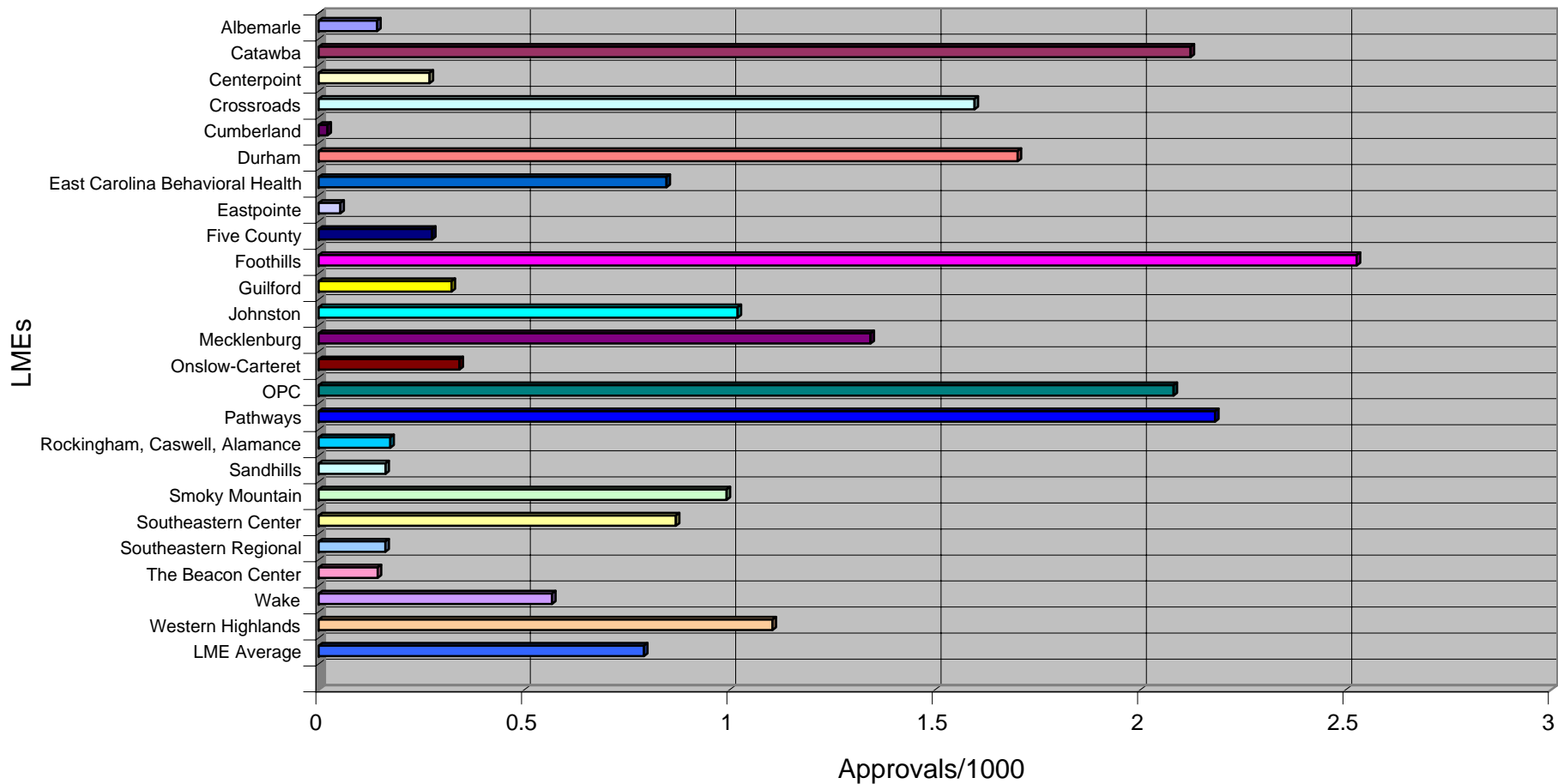
Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Psychiatric



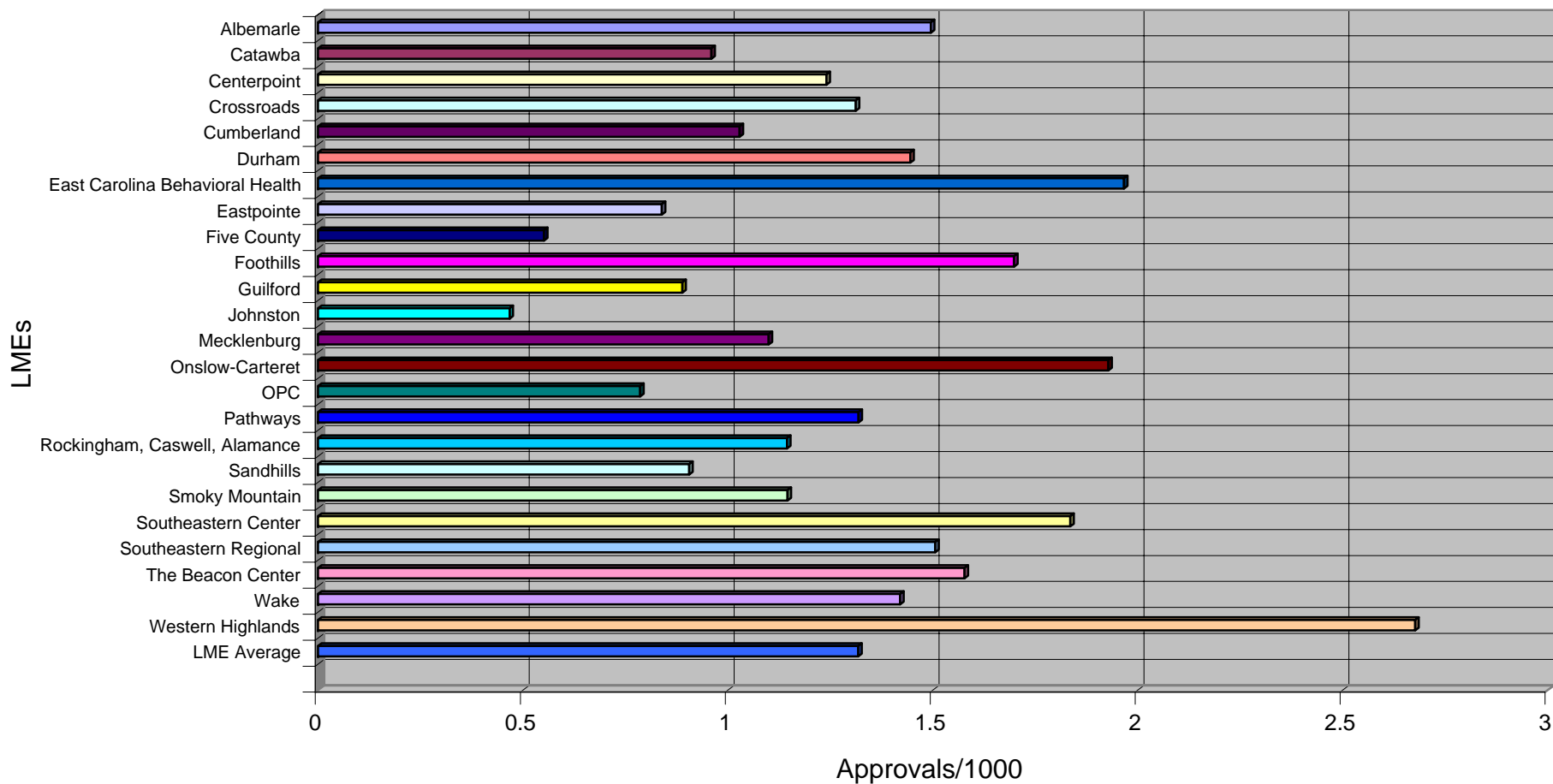
Approvals per 1,000 Medicaid Recipients - Community Support



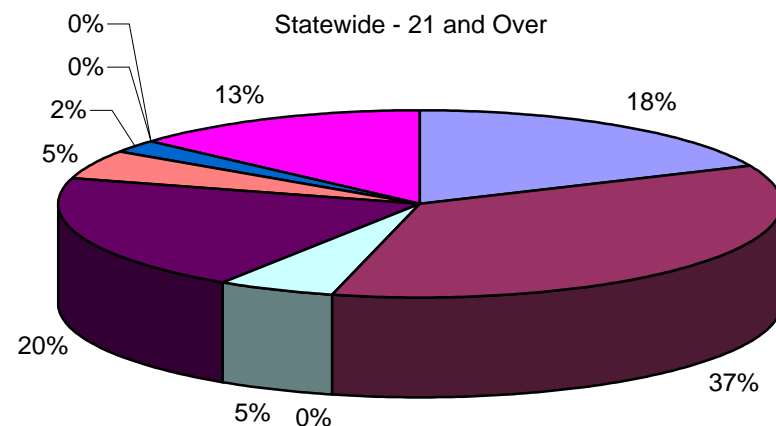
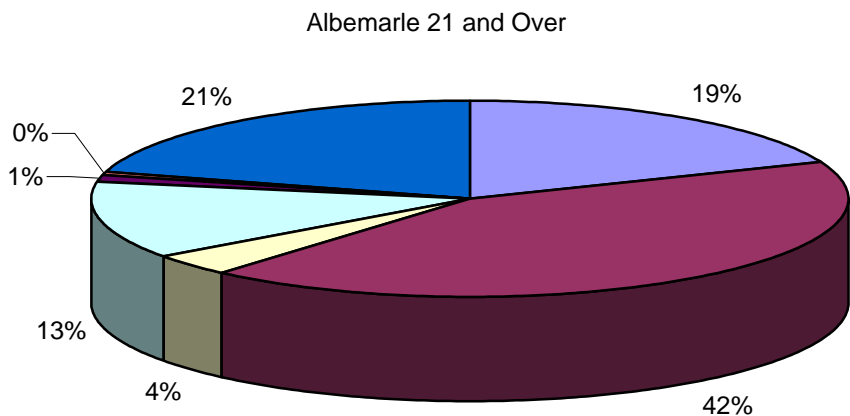
Approvals per 1,000 Medicaid Recipients - New Medicaid Services, Substance Abuse



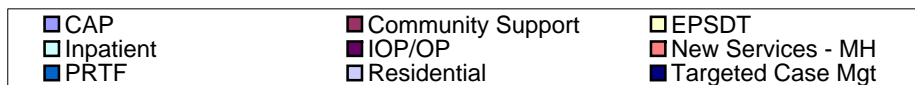
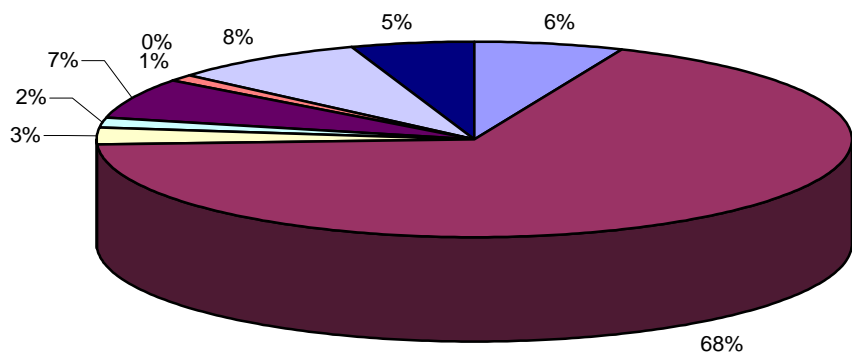
Approvals per 1,000 Medicaid Recipients - EPSDT



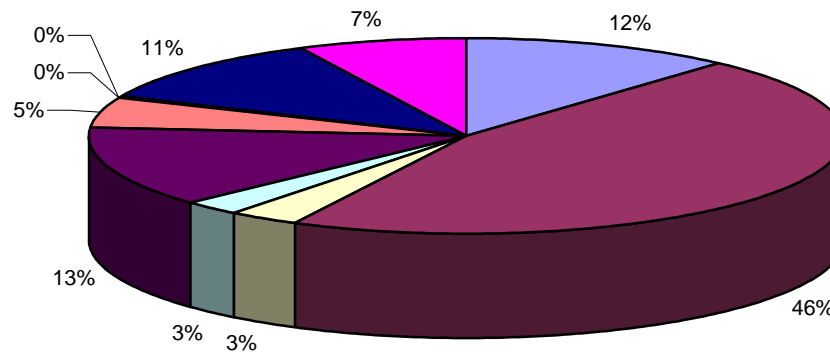
LME Service Mix Comparison - Albemarle



Albemarle Under 21

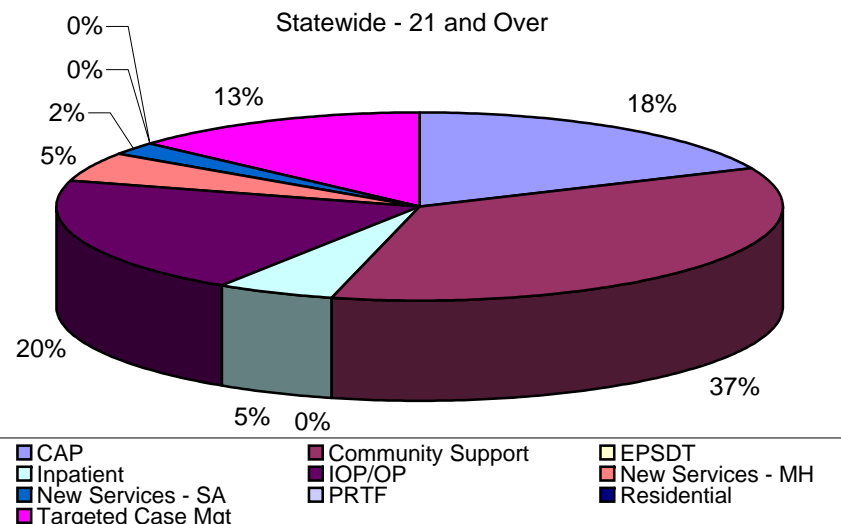
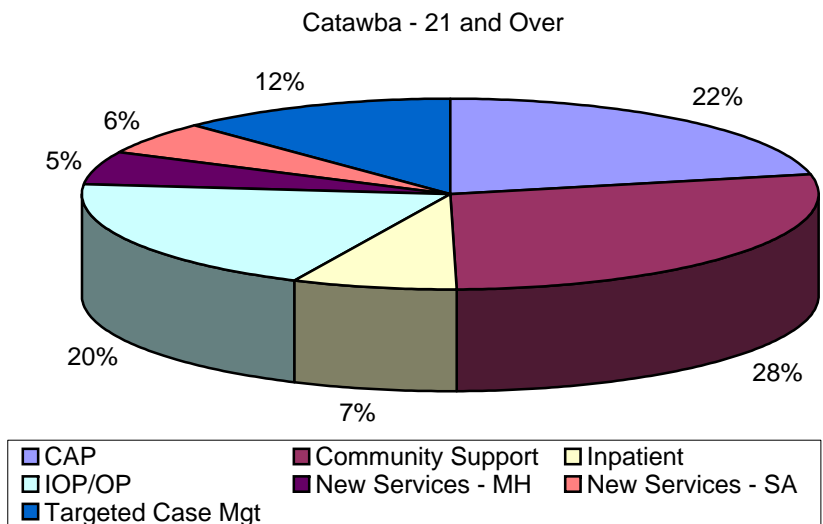


Statewide - Under 21

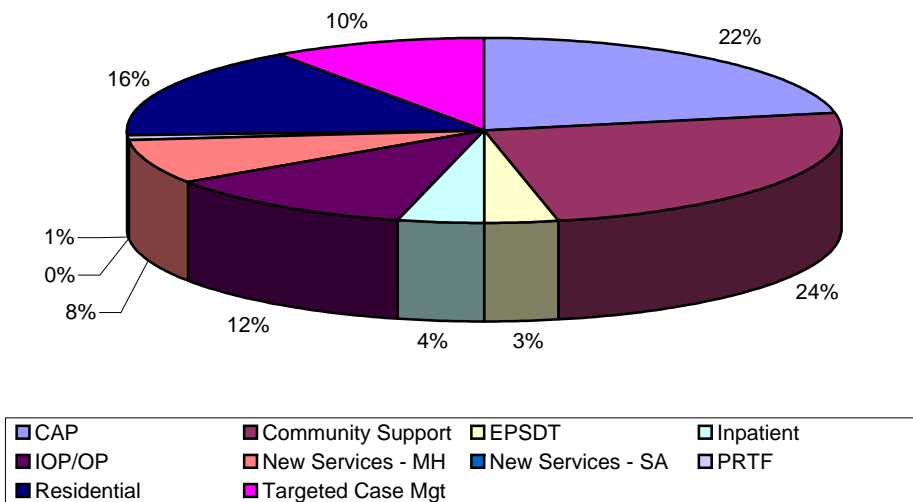


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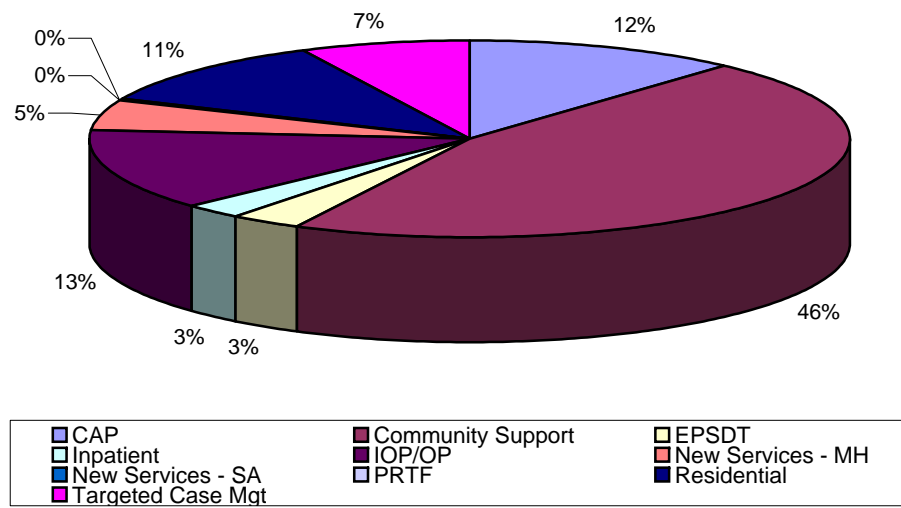
LME Service Mix Comparison - Catawba



Catawba - Under 21

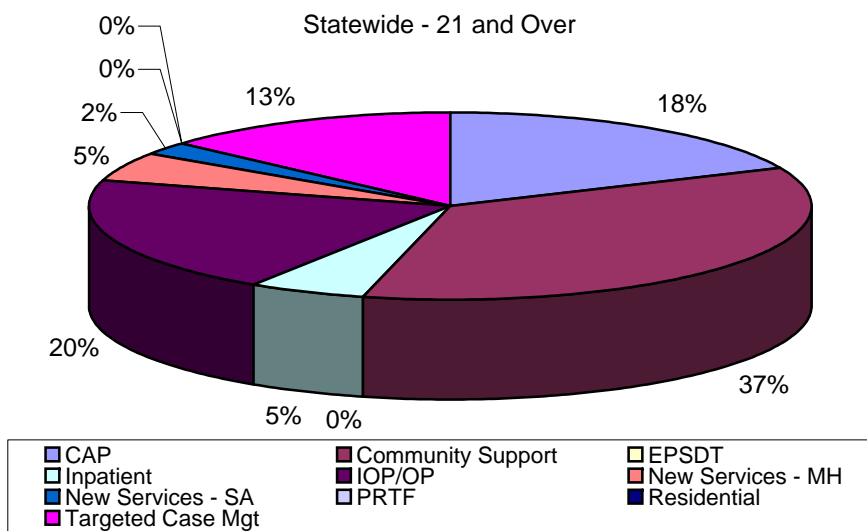
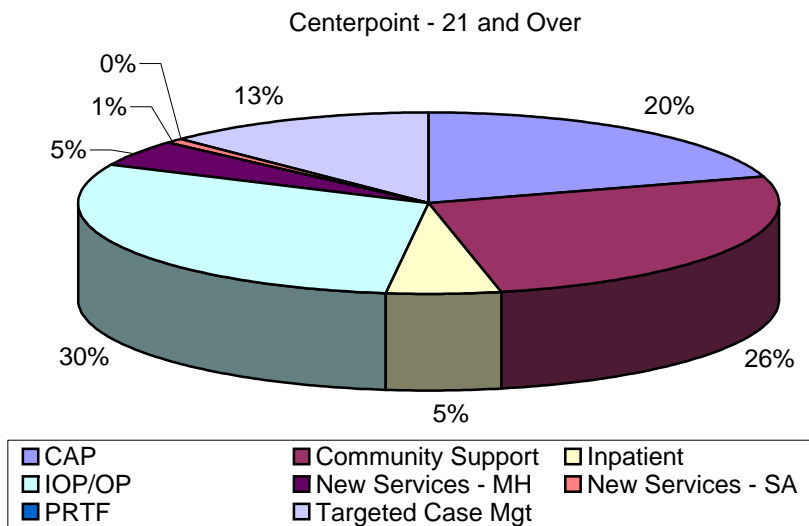


Statewide - Under 21

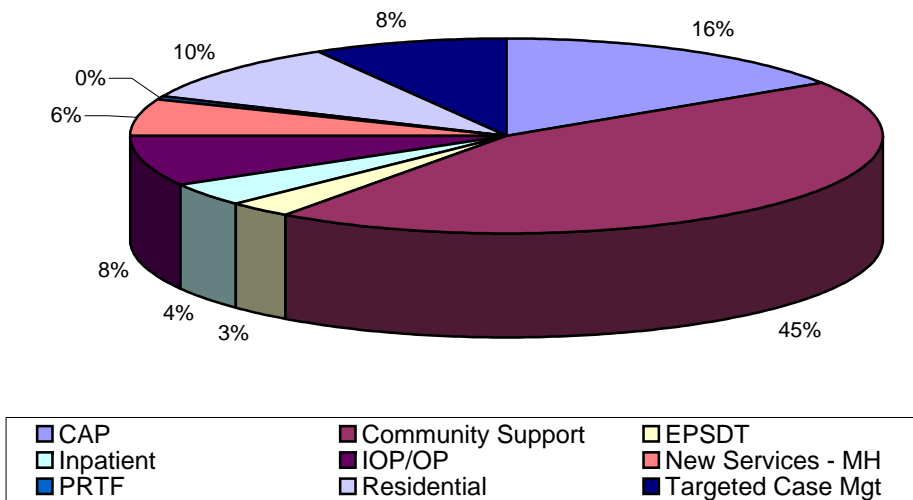


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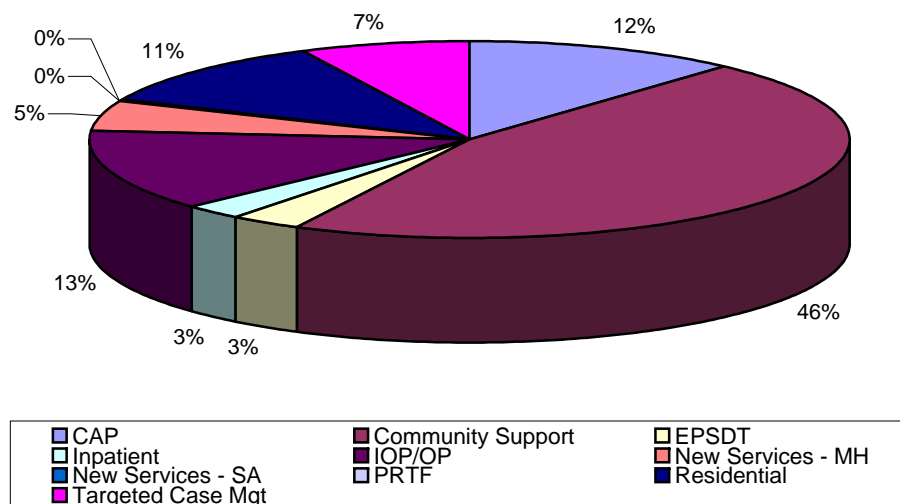
LME Service Mix Comparison - Centerpoint



Centerpoint - Under 21

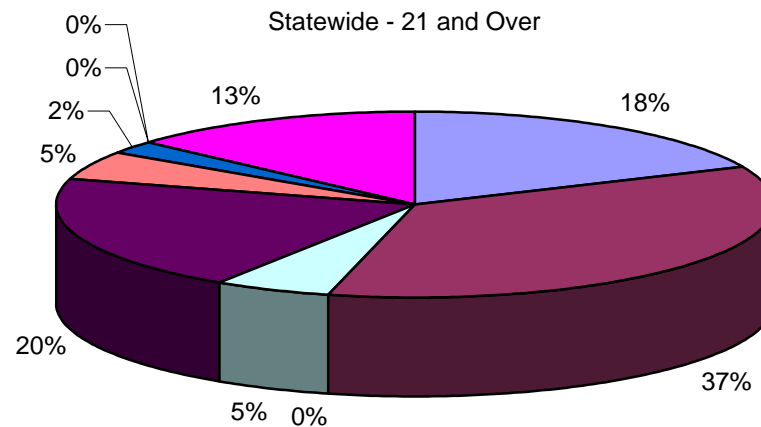
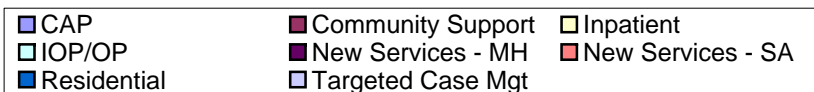
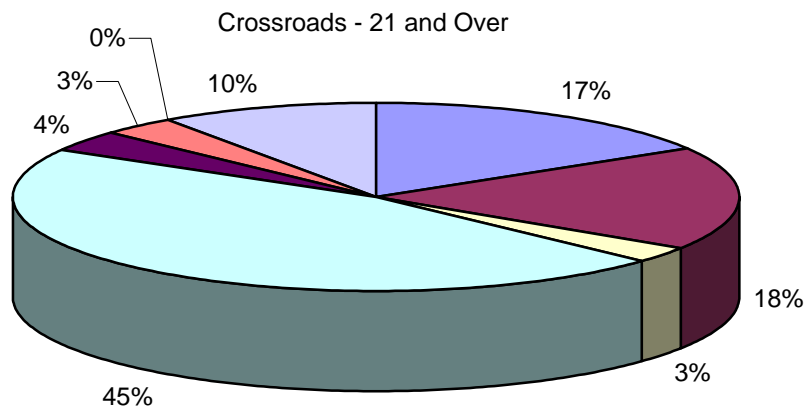


Statewide - Under 21

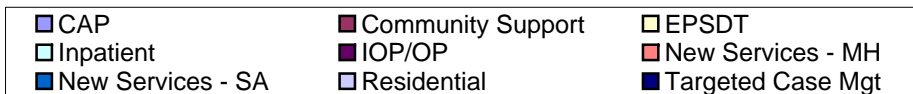
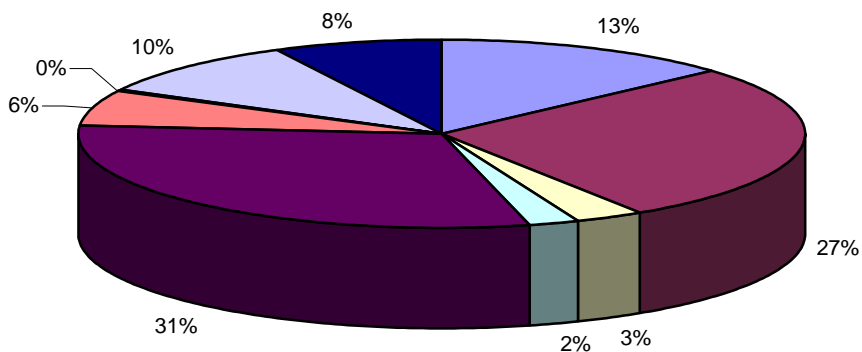


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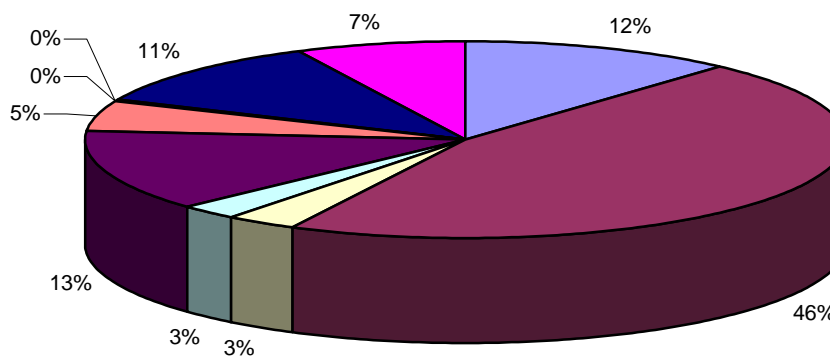
LME Service Mix Comparison - Crossroads



Crossroads - Under 21

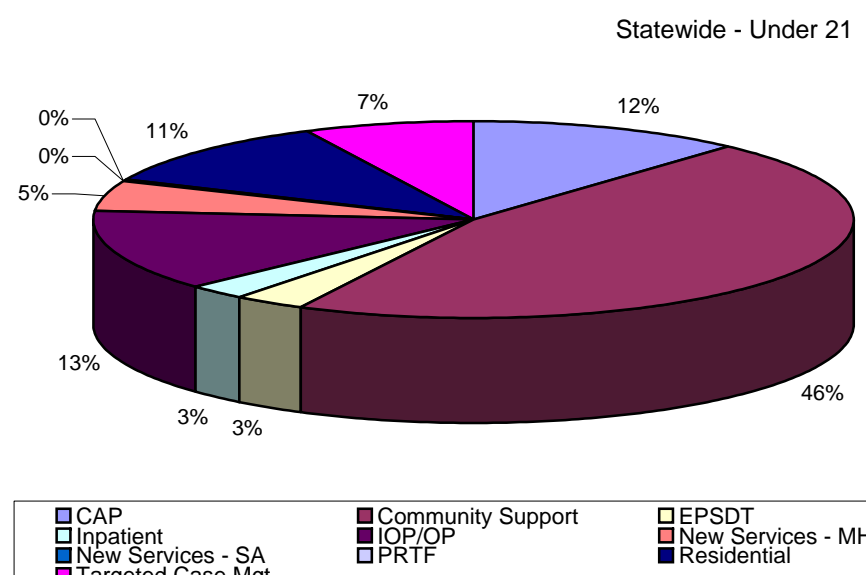
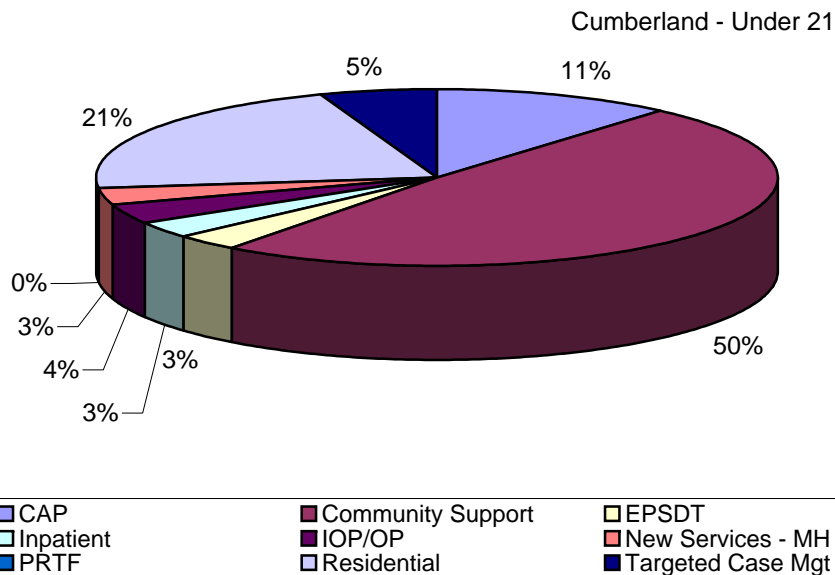
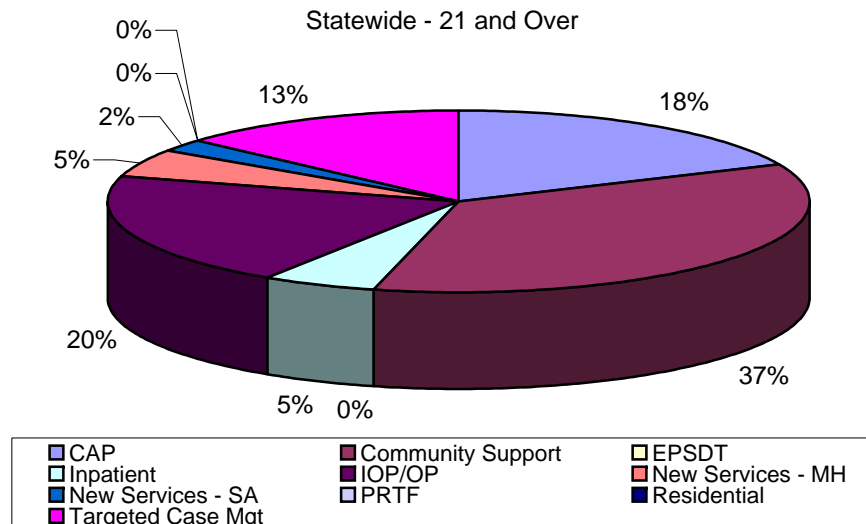
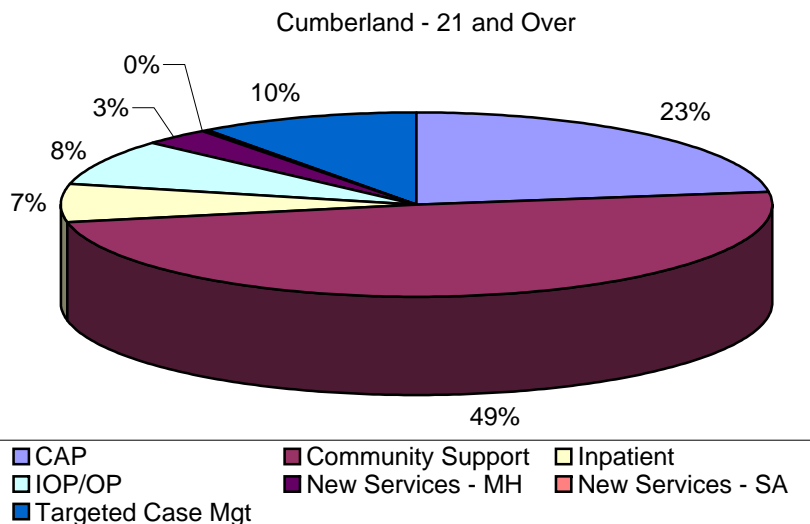


Statewide - Under 21



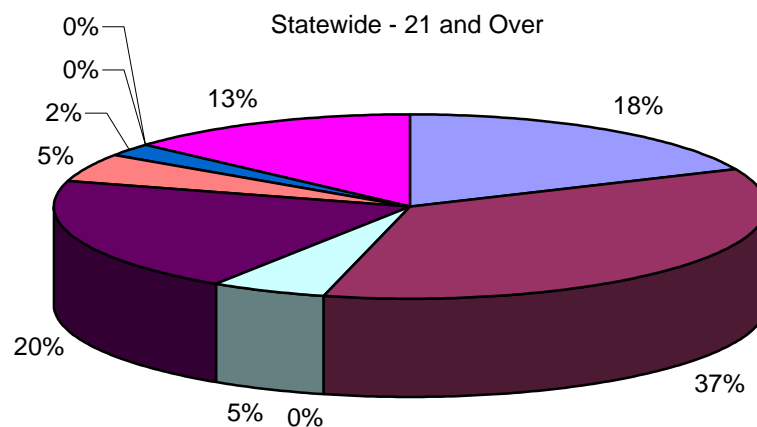
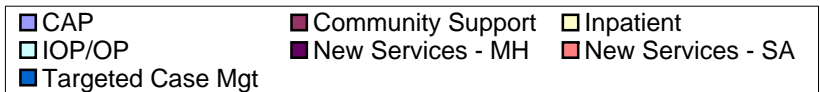
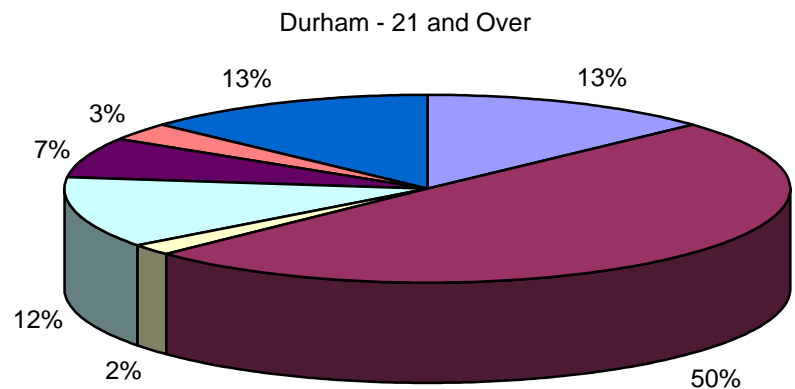
All data is authorization based.

LME Service Mix Comparison - Cumberland

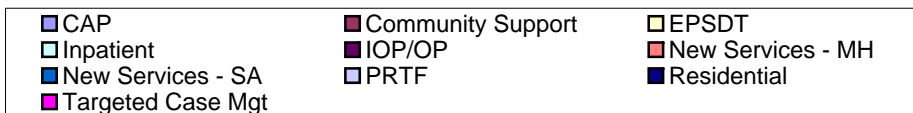
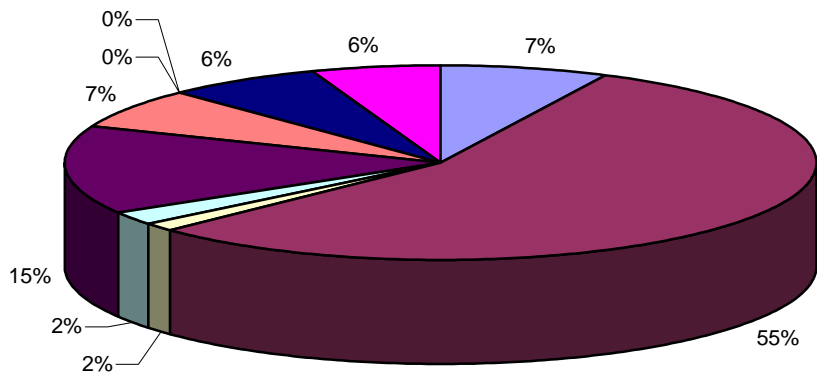


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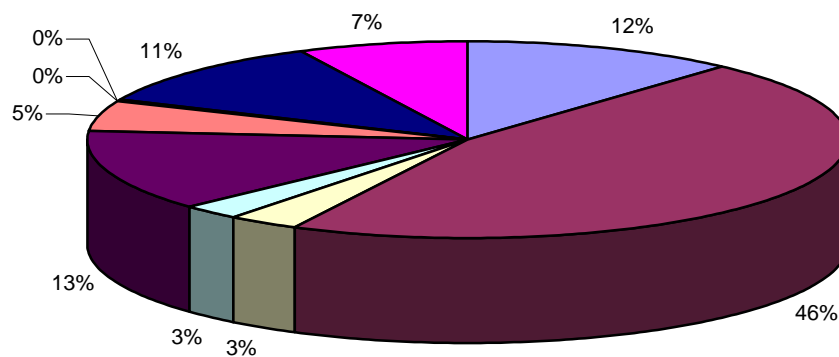
LME Service Mix Comparison - Durham



Durham - Under 21

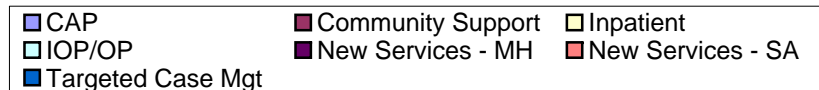
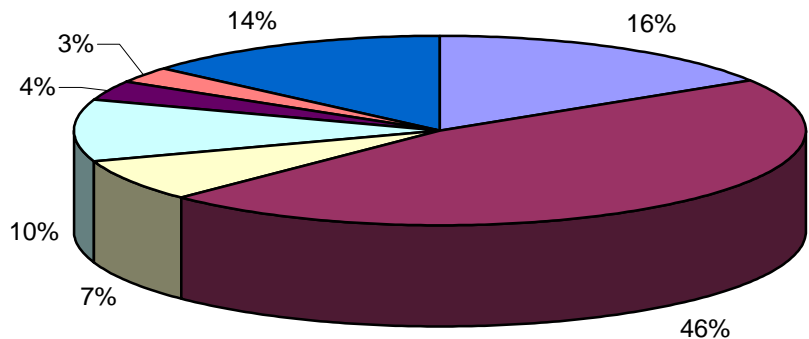


Statewide - Under 21

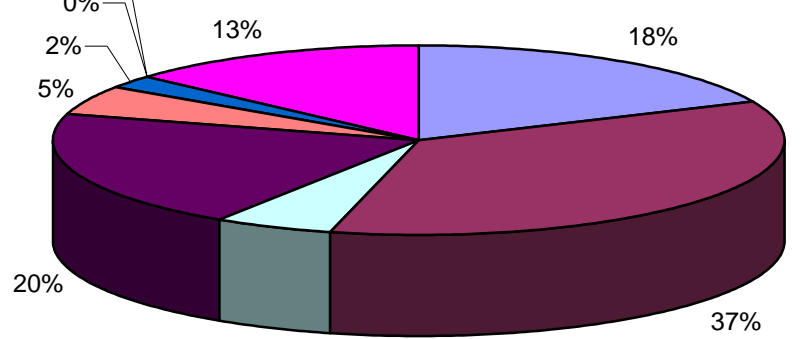


LME Service Mix Comparison - East Carolina Behavioral Health

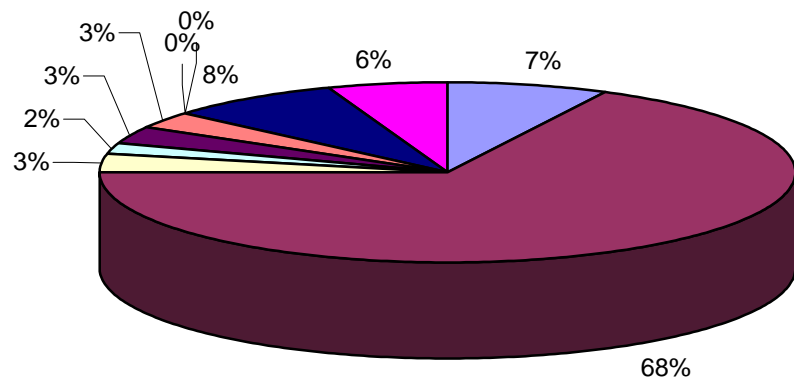
East Carolina Behavioral Health - 21 and Over



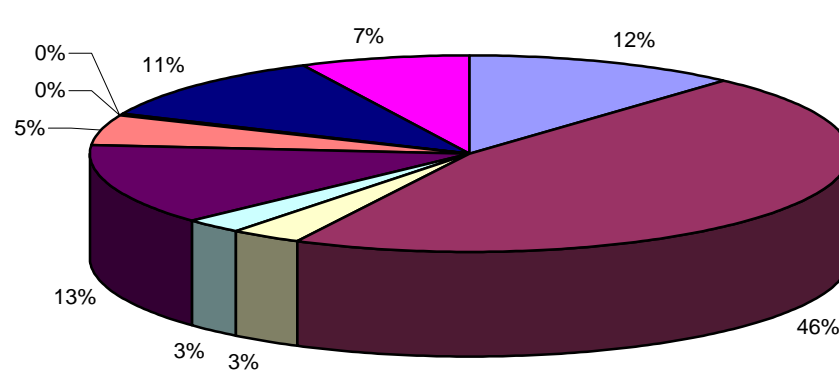
Statewide - 21 and Over



East Carolina Behavioral Health - Under 21

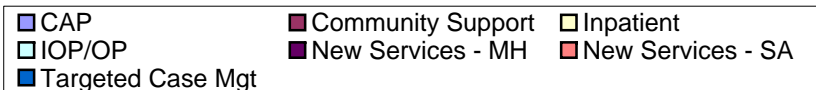
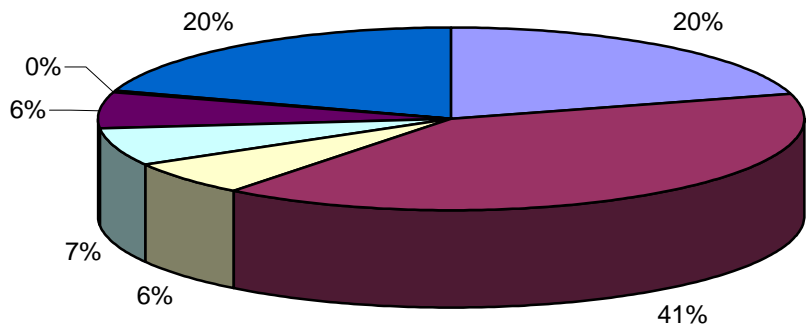


Statewide - Under 21

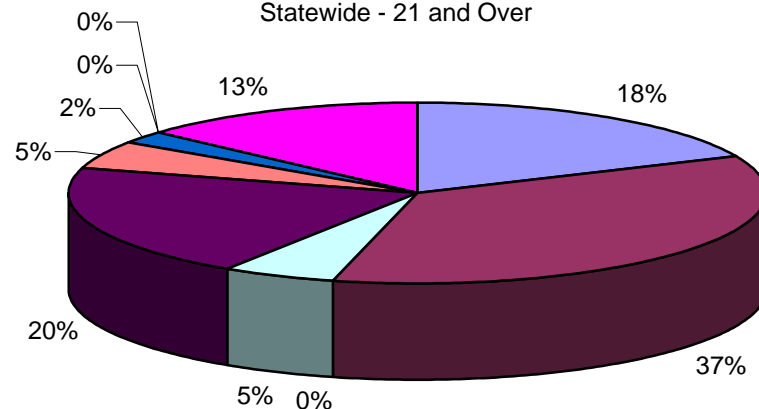


LME Service Mix Comparison - Eastpointe

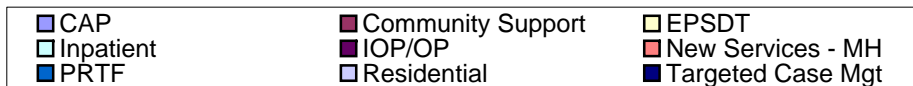
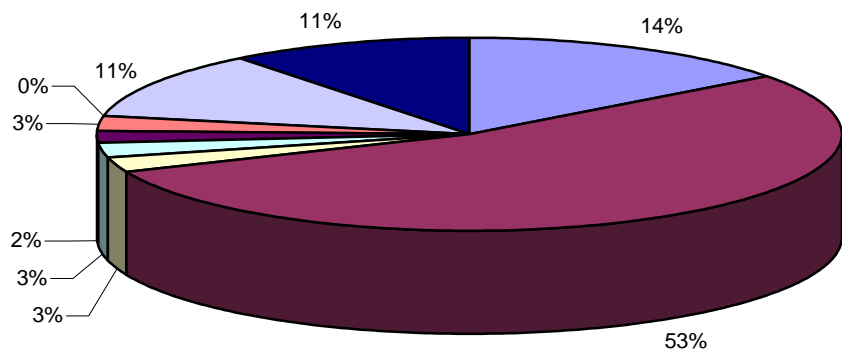
Eastpointe - 21 and Over



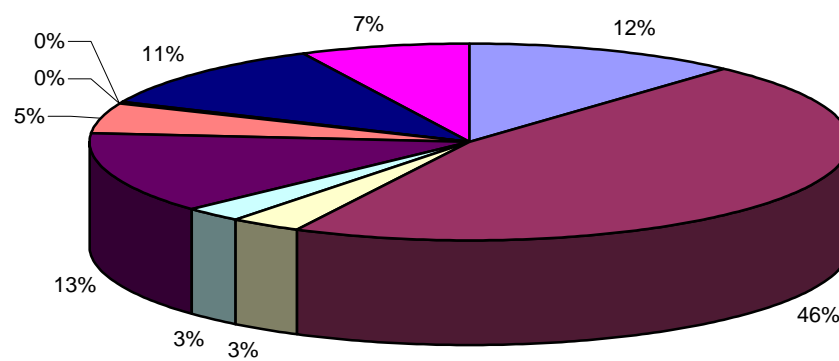
Statewide - 21 and Over



Eastpointe - Under 21

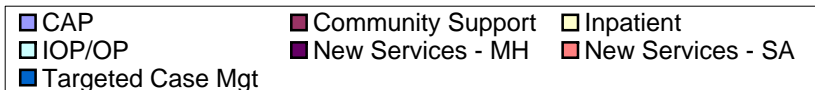
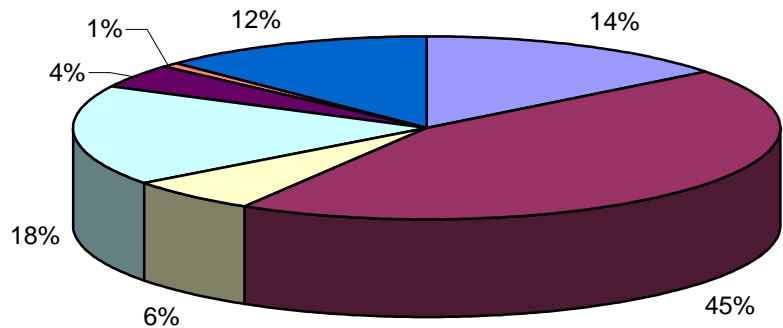


Statewide - Under 21

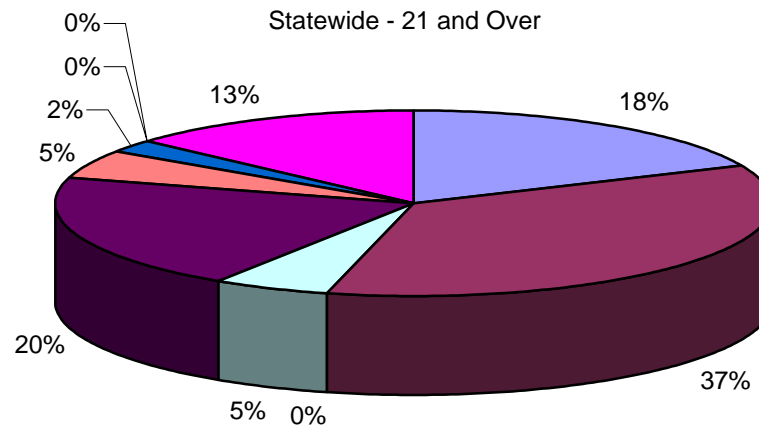


LME Service Mix Comparison - Five County

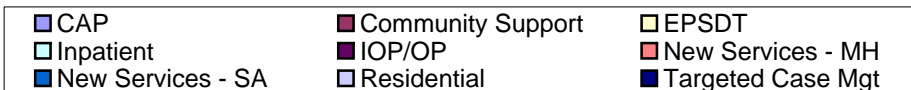
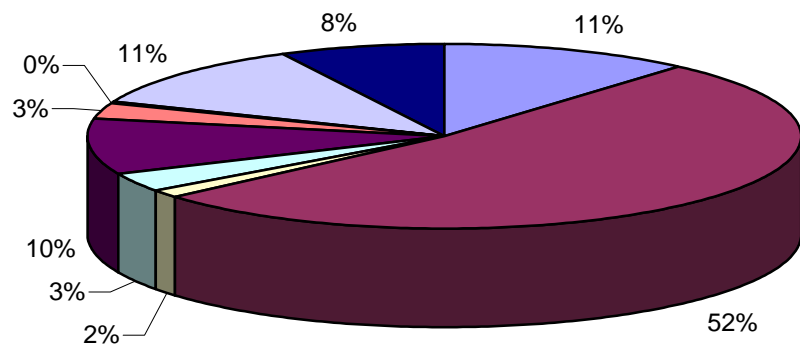
Five County - 21 and Over



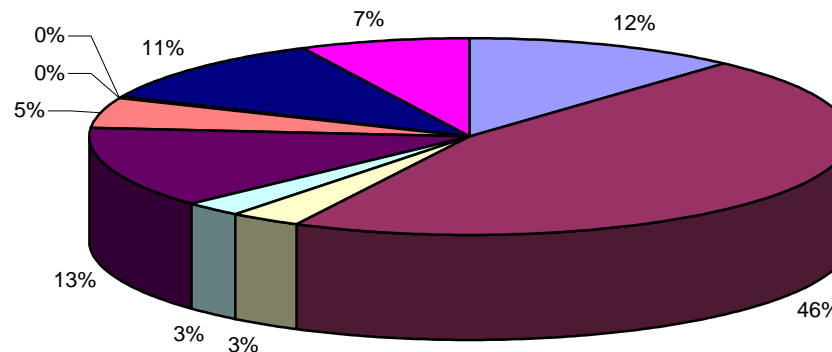
Statewide - 21 and Over



Five County - Under 21

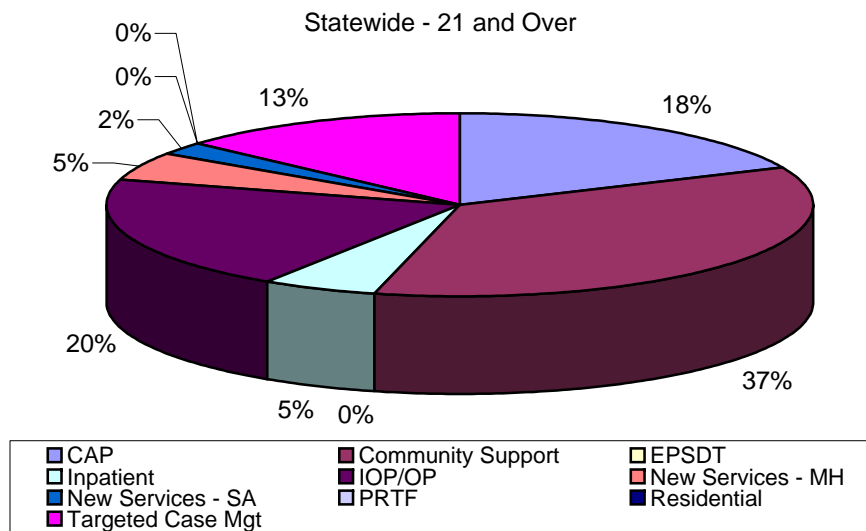
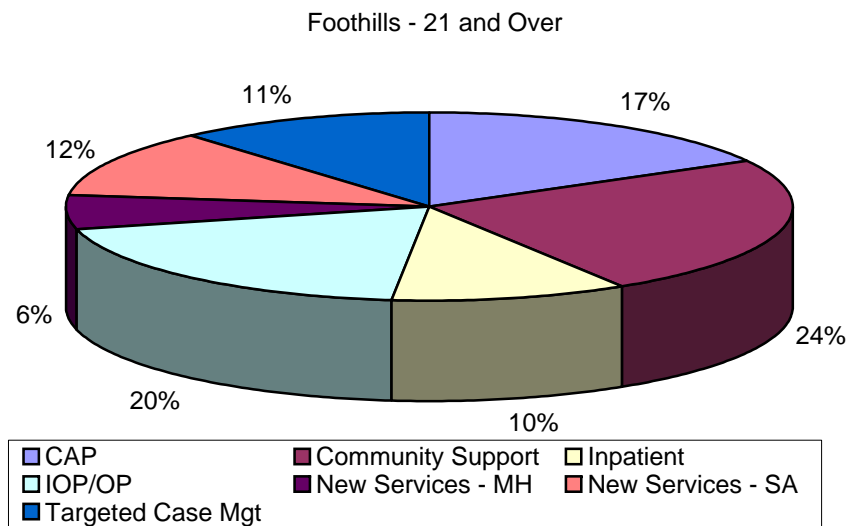


Statewide - Under 21

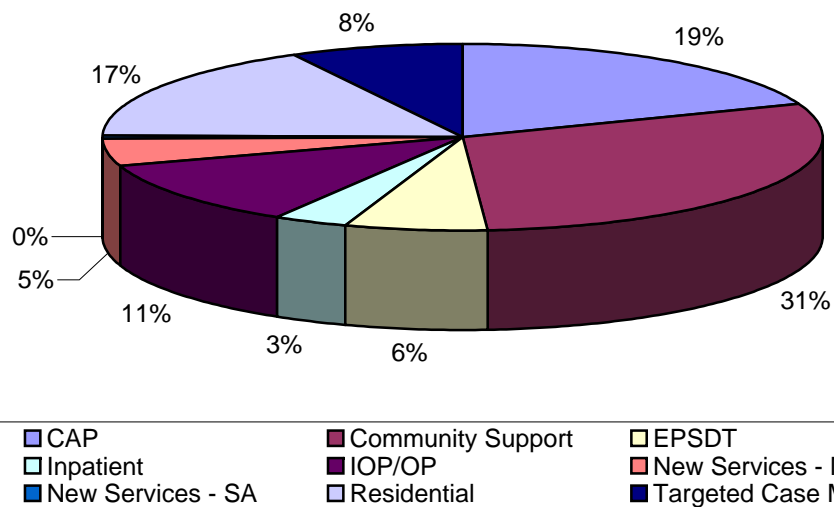


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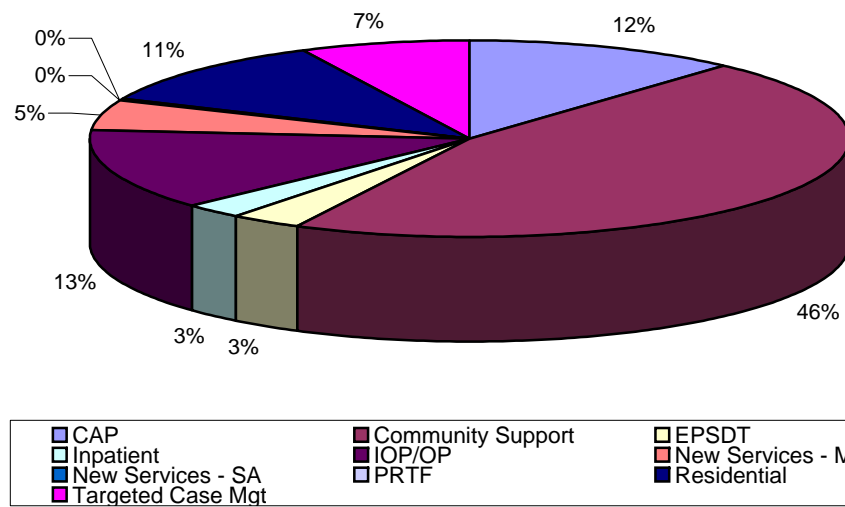
LME Service Mix Comparison - Foothills



Foothills - Under 21

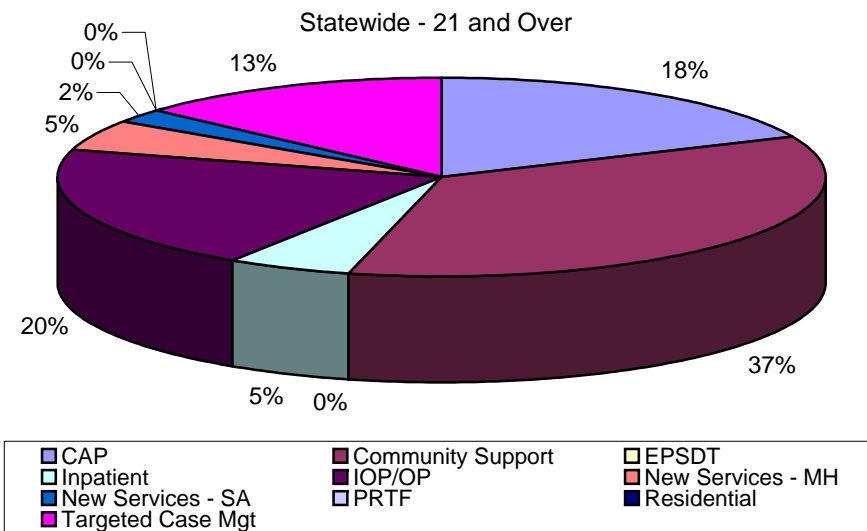
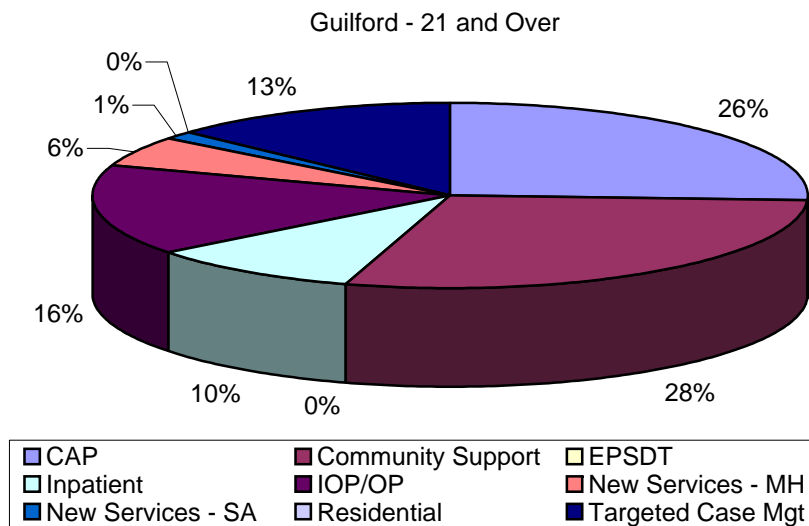


Statewide - Under 21

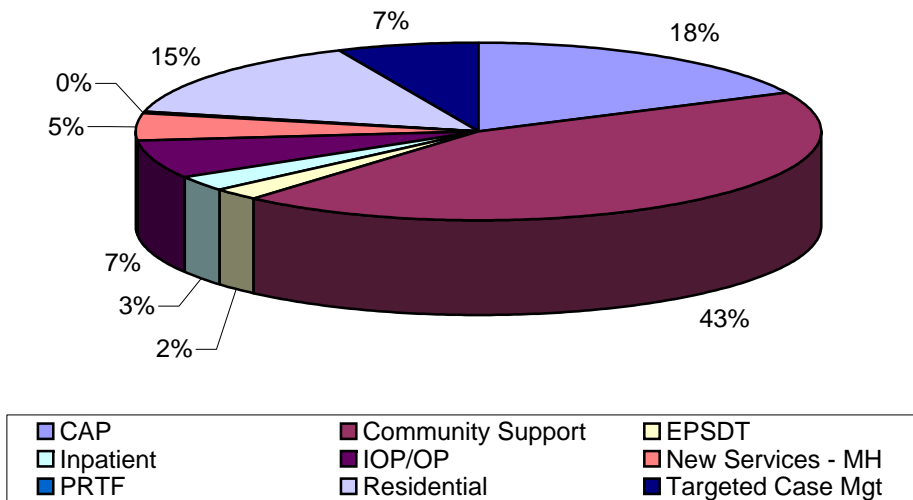


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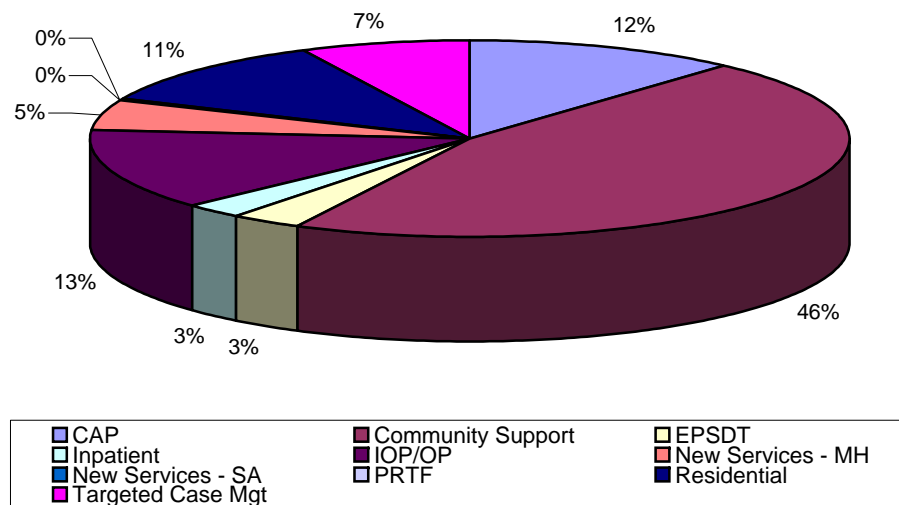
LME Service Mix Comparison - Guilford



Guilford - Under 21

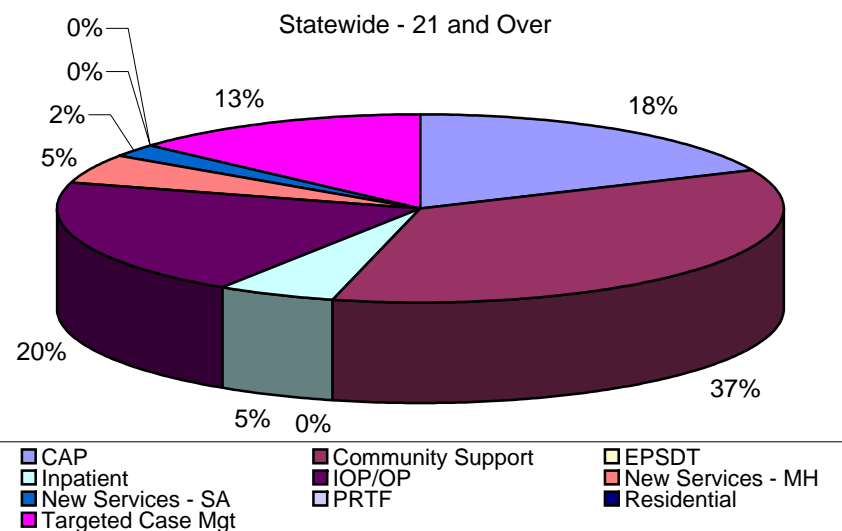
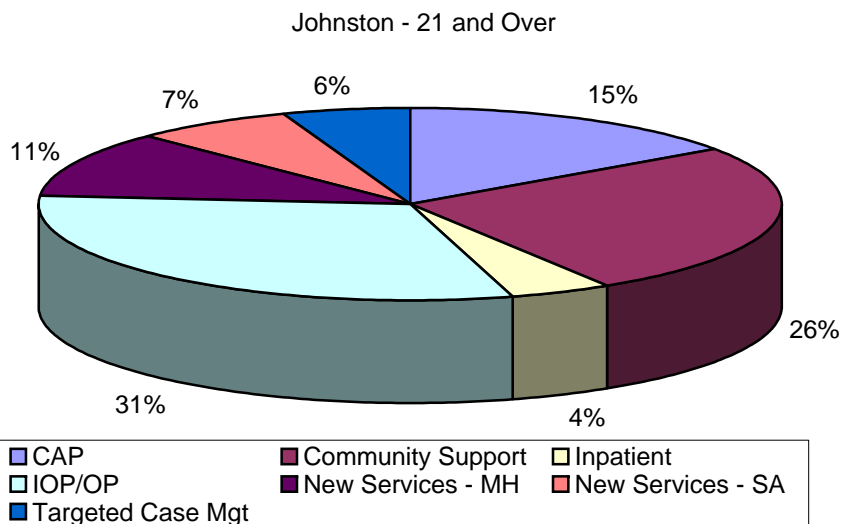


Statewide - Under 21

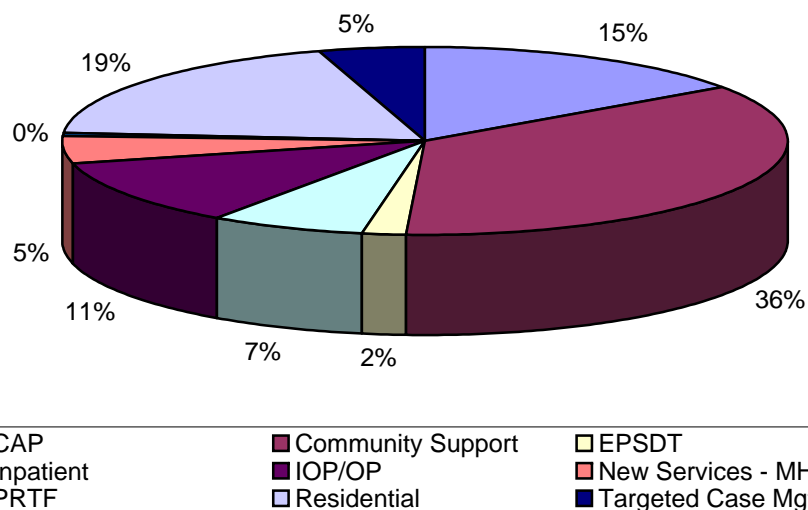


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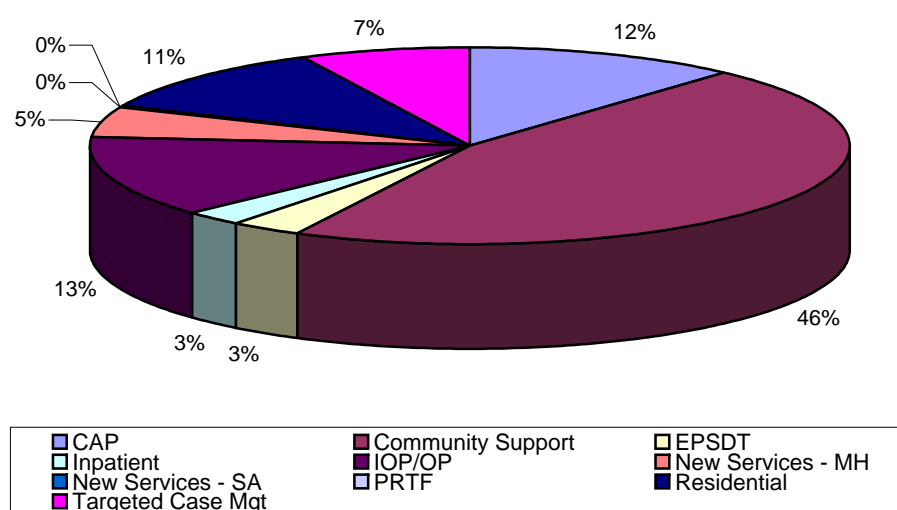
LME Service Mix Comparison - Johnston



Johnston - Under 21

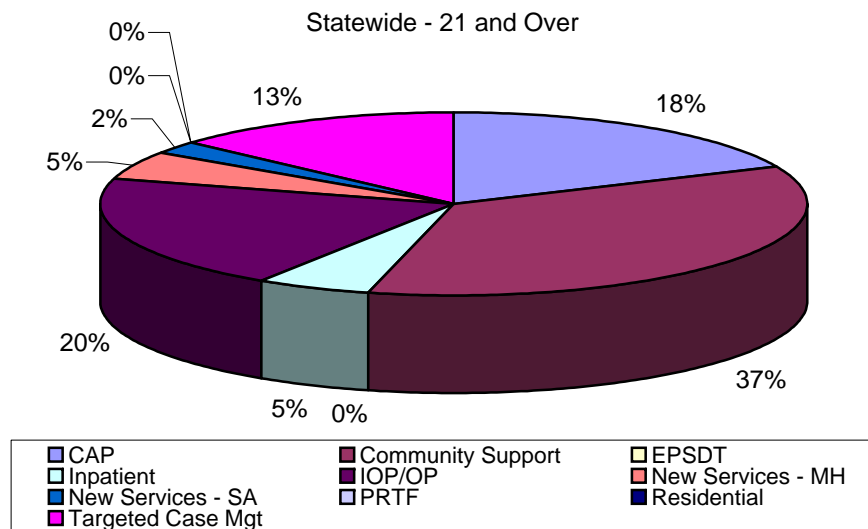
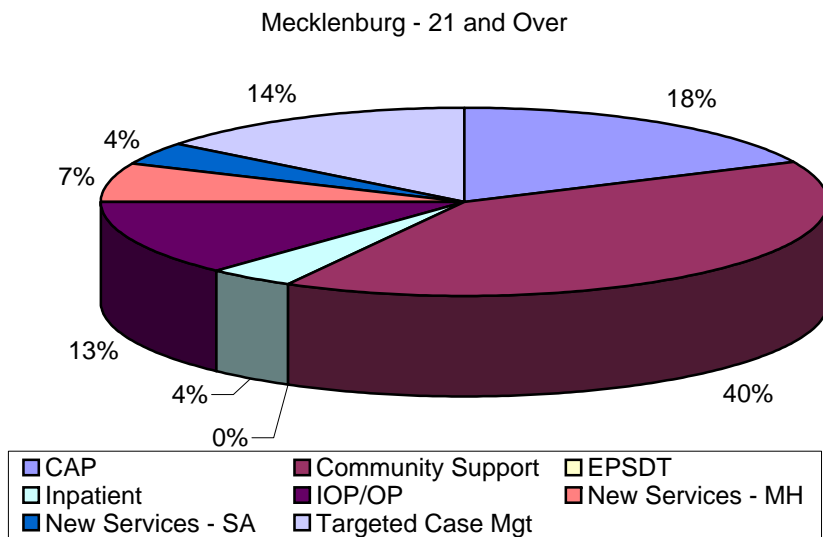


Statewide - Under 21

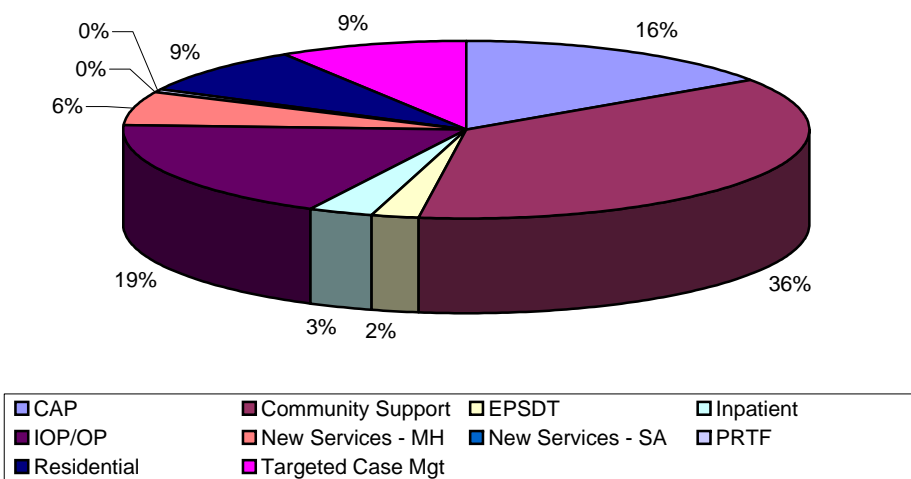


All data is authorization based.

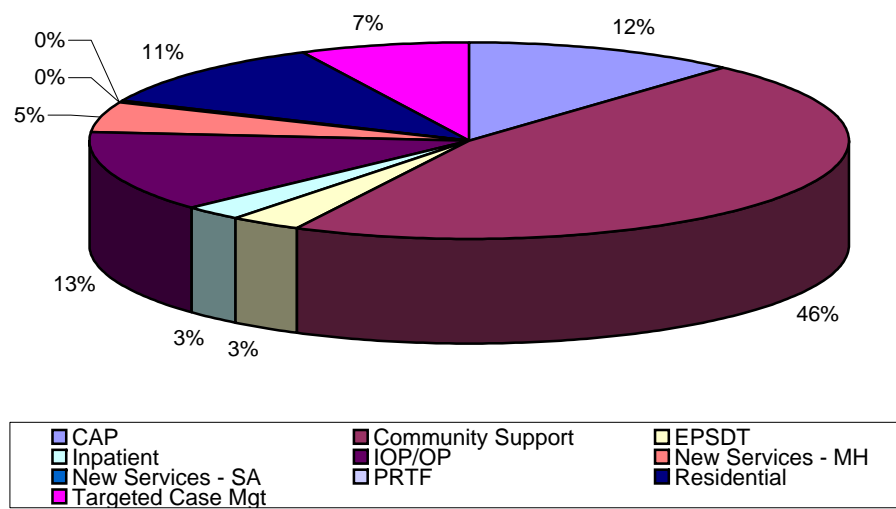
LME Service Mix Comparison - Mecklenburg



Mecklenburg - Under 21

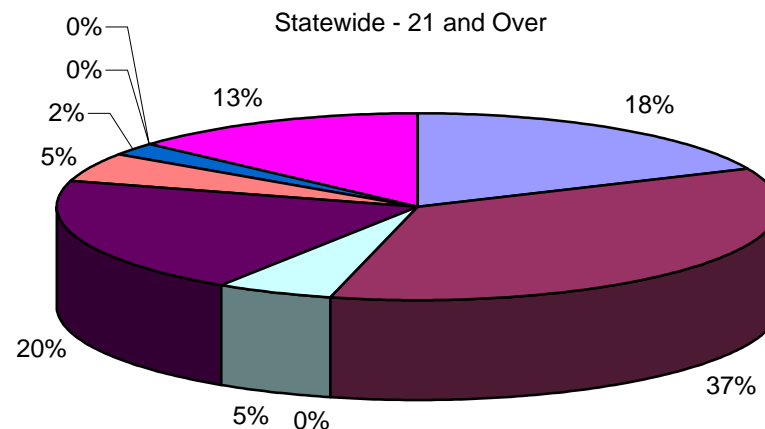
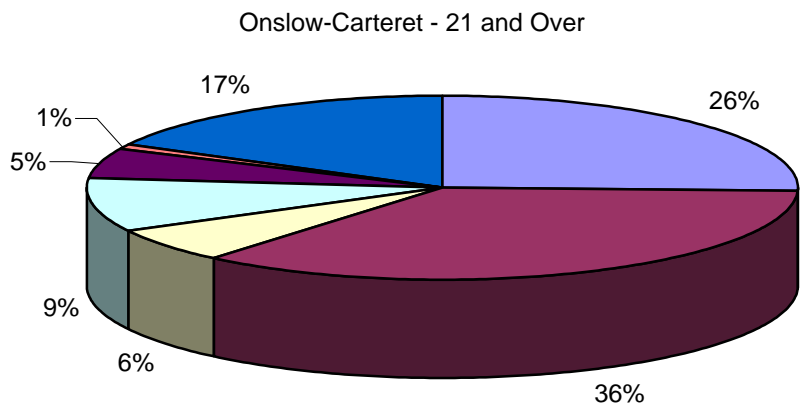


Statewide - Under 21

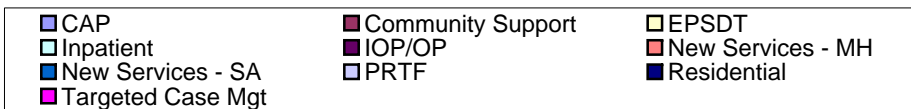
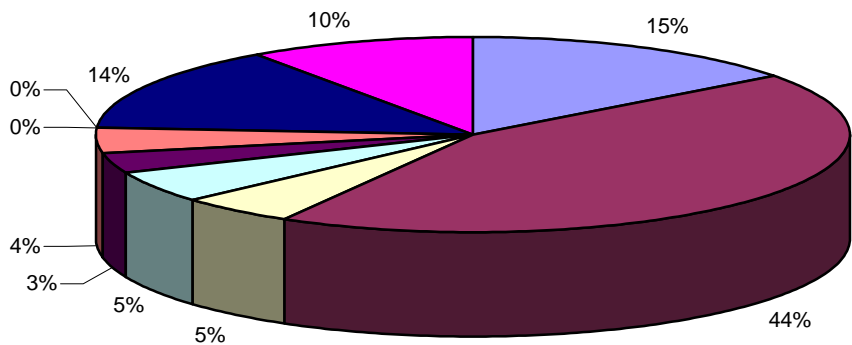


All data is authorization based.

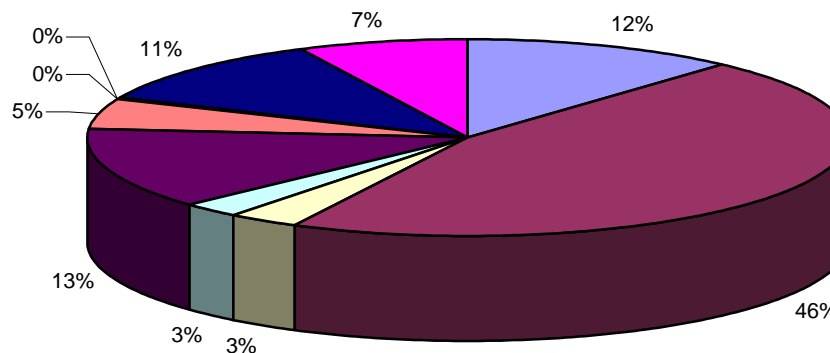
LME Service Mix Comparison - Onslow-Carteret



Onslow-Carteret - Under 21



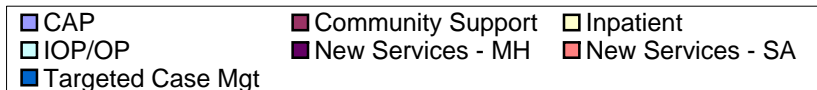
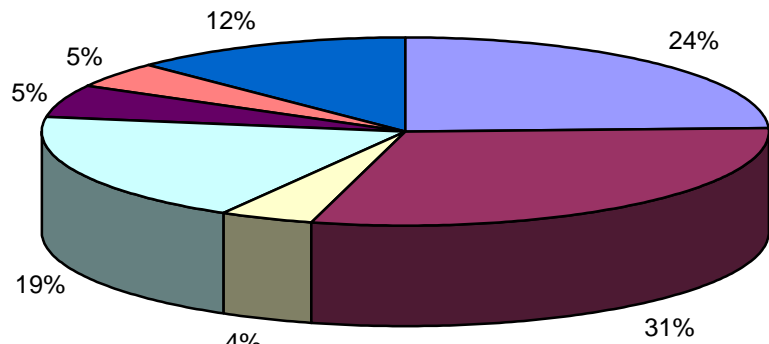
Statewide - Under 21



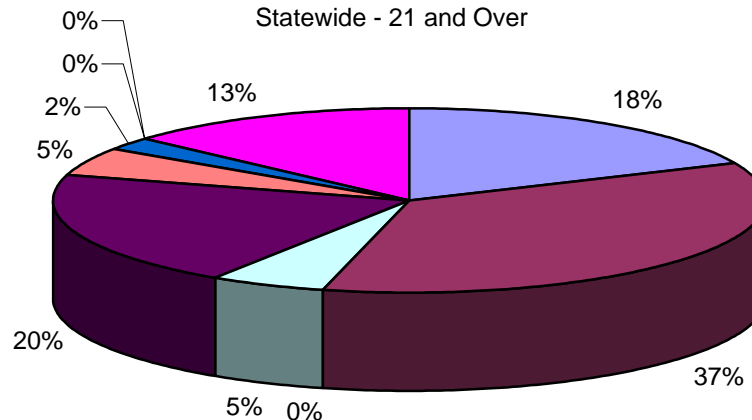
All data is authorization based.

LME Service Mix Comparison - OPC

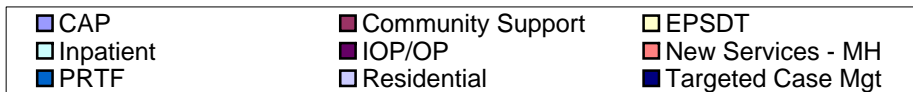
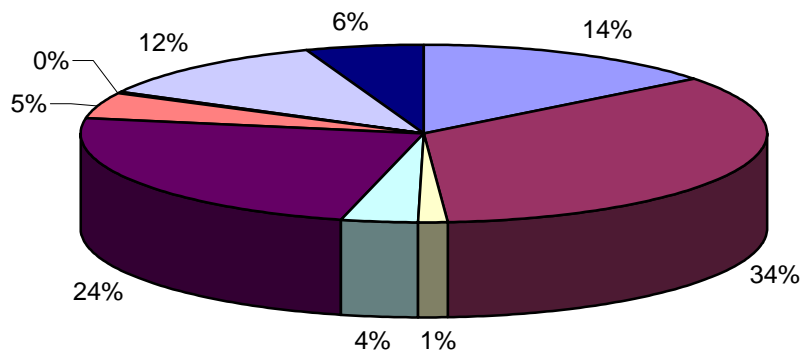
OPC - 21 and Over



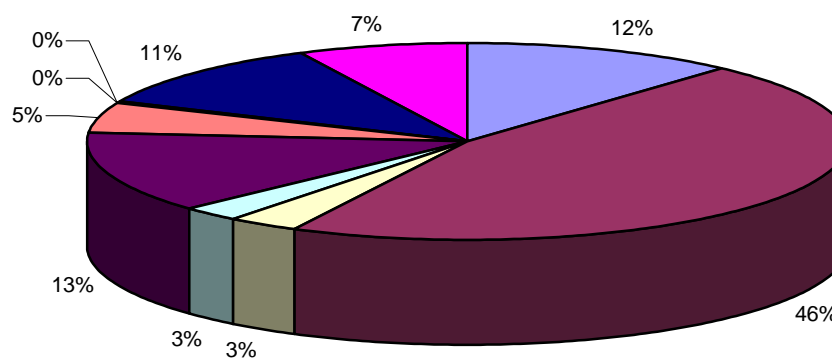
Statewide - 21 and Over



OPC - Under 21



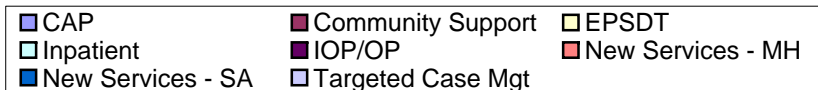
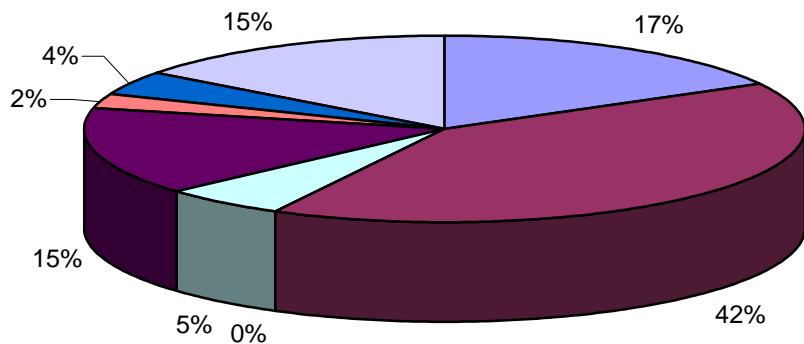
Statewide - Under 21



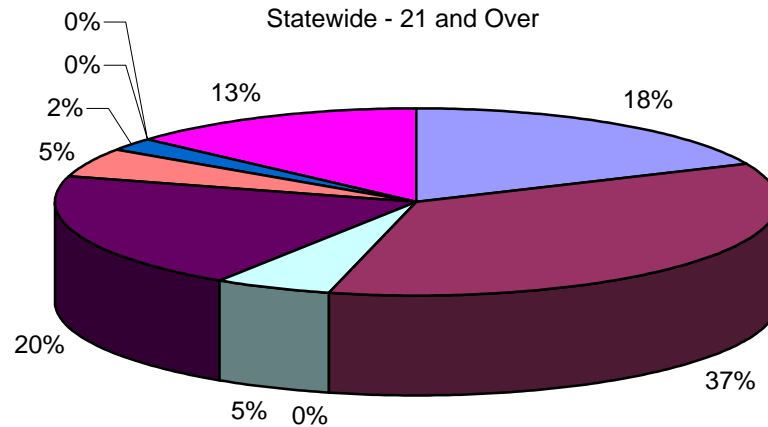
All data is authorization based.

LME Service Mix Comparison - Pathways

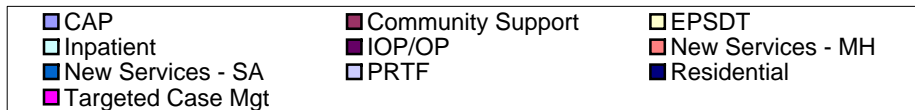
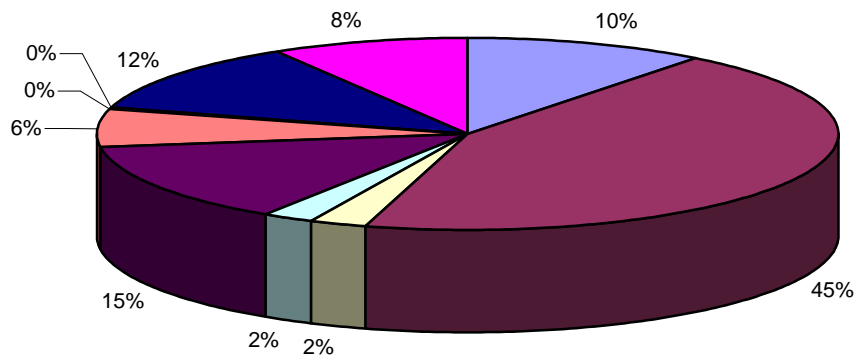
Pathways - 21 and Over



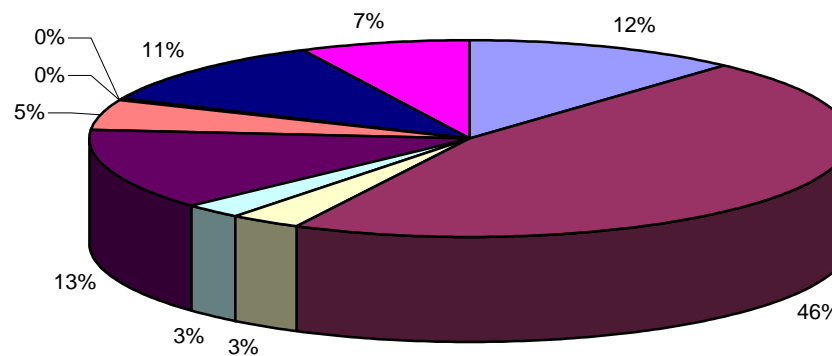
Statewide - 21 and Over



Pathways - Under 21



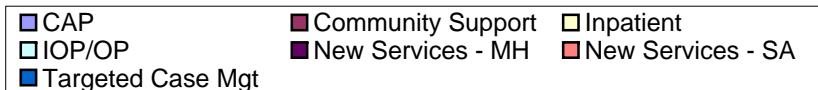
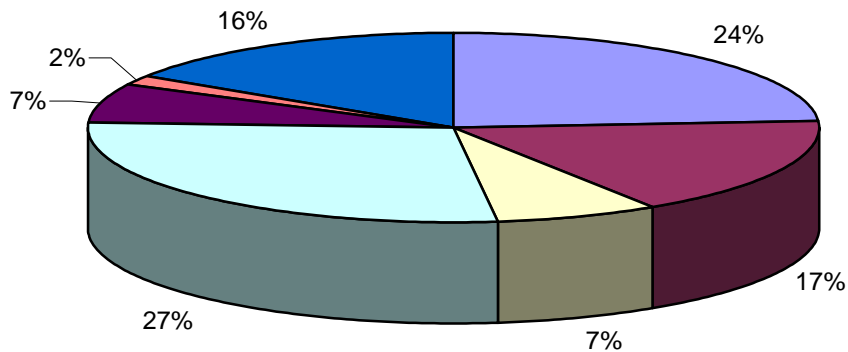
Statewide - Under 21



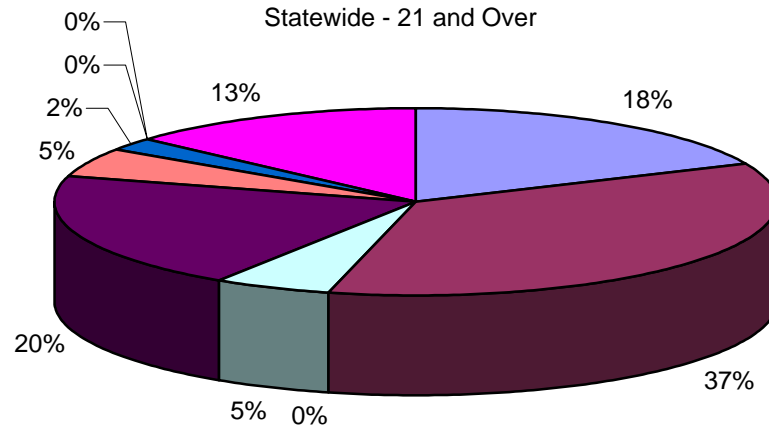
All data is authorization based.

LME Service Mix Comparison - Rockingham, Caswell, Alamance

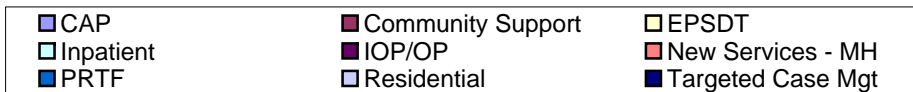
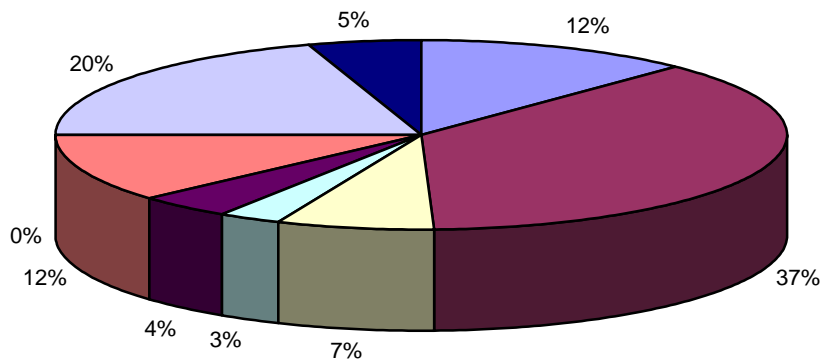
Rockingham, Caswell, Alamance - 21 and Over



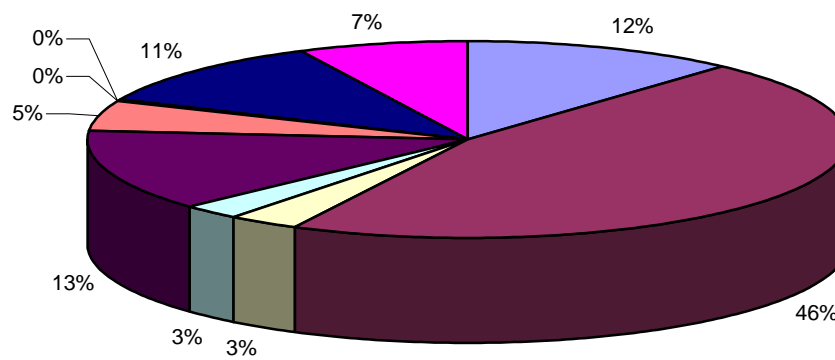
Statewide - 21 and Over



Rockingham, Caswell, Alamance - Under 21



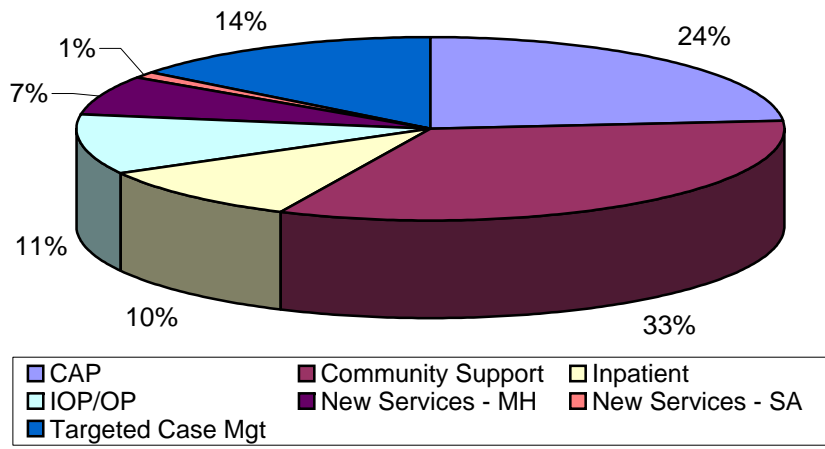
Statewide - Under 21



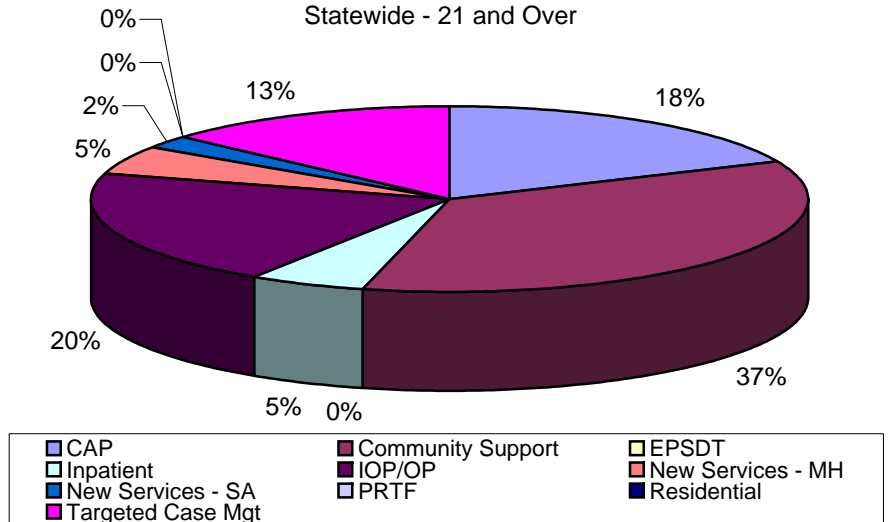
All data is authorization based.

LME Service Mix Comparison - Sandhills

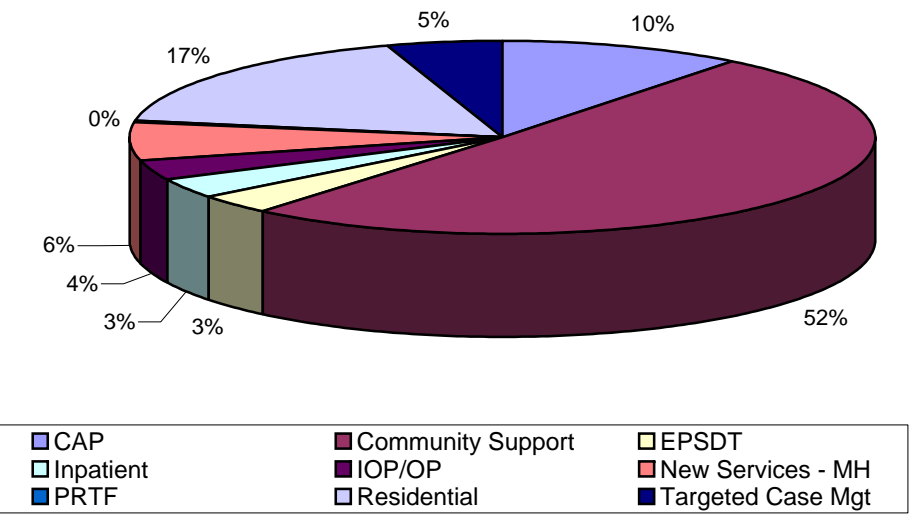
Sandhills - 21 and Over



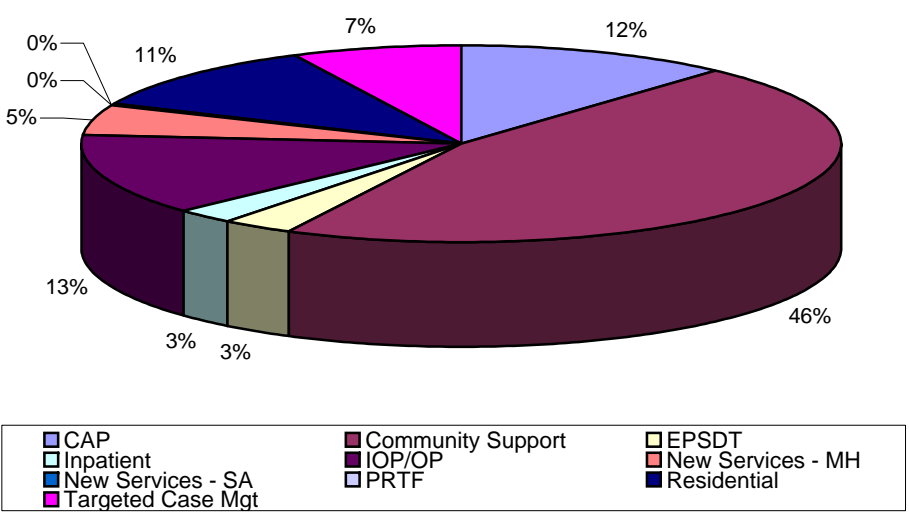
Statewide - 21 and Over



Sandhills - Under 21

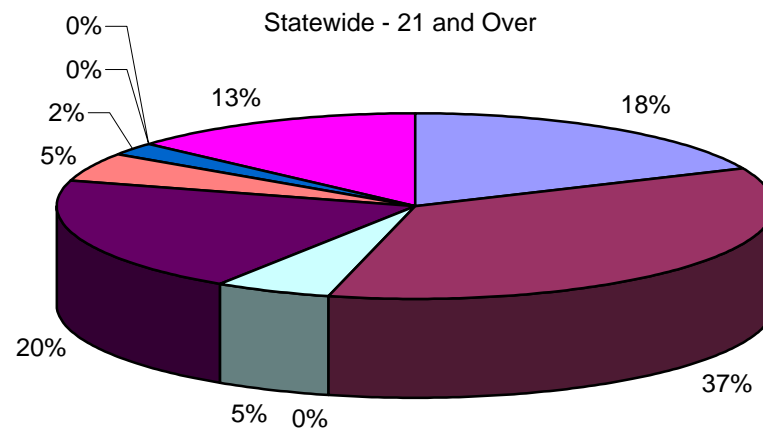
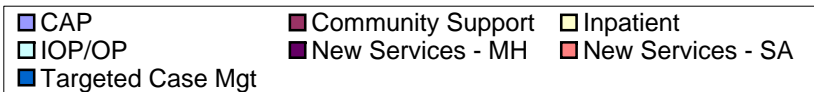
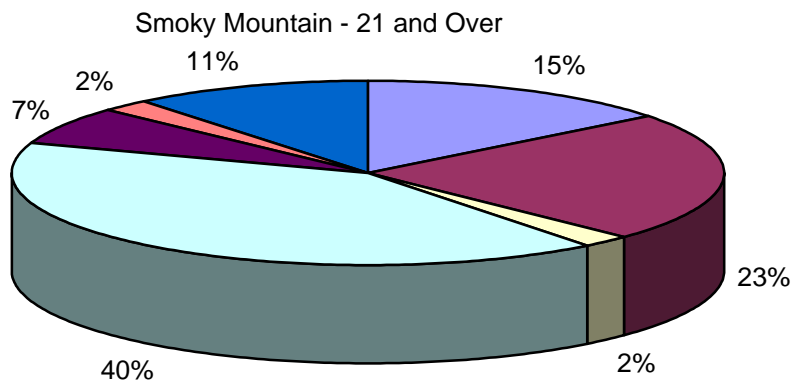


Statewide - Under 21

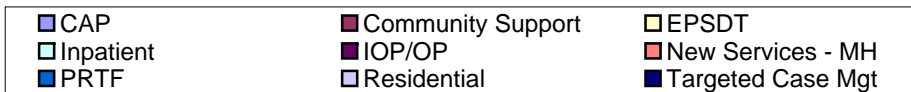
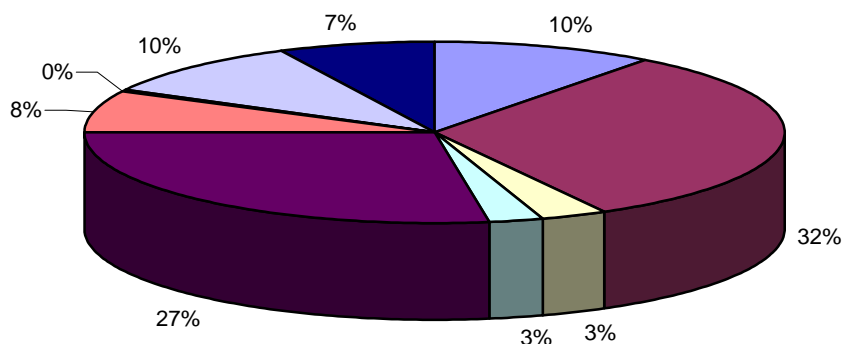


All data is authorization based.

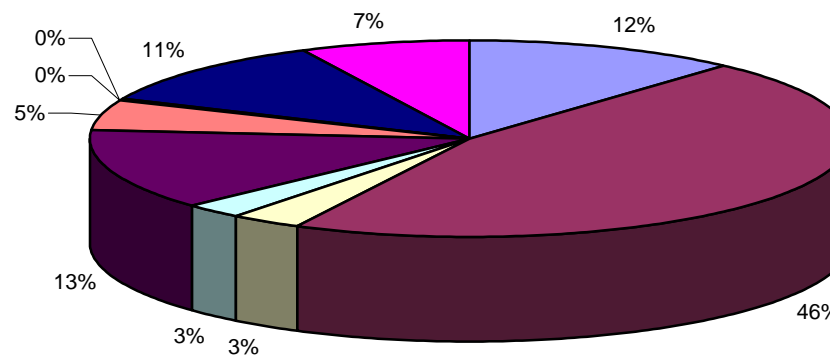
LME Service Mix Comparison - Smoky Mountain



Smoky Mountain - Under 21

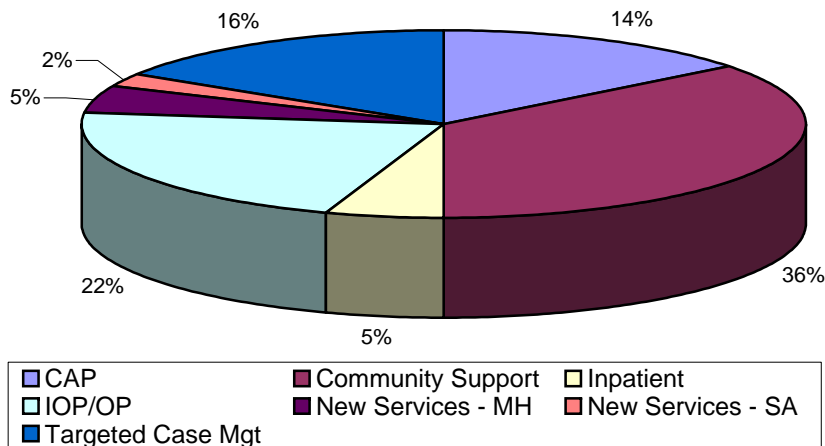


Statewide - Under 21

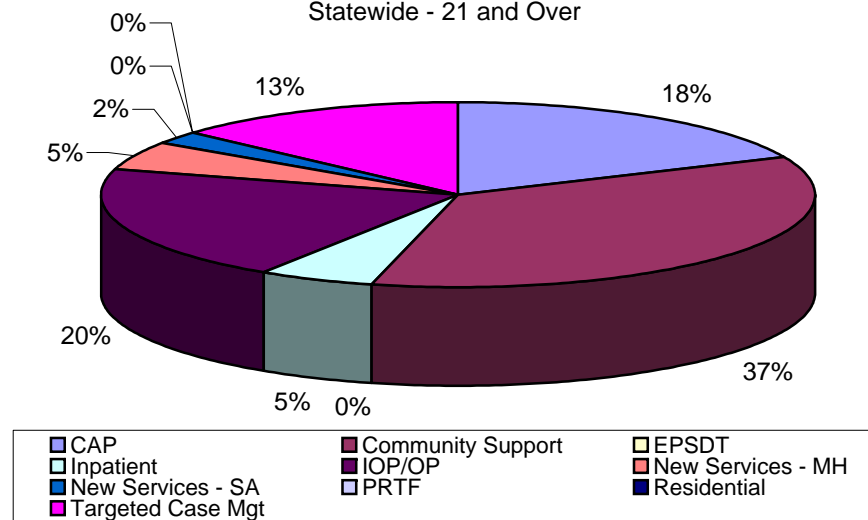


LME Service Mix Comparison - Southeastern Center

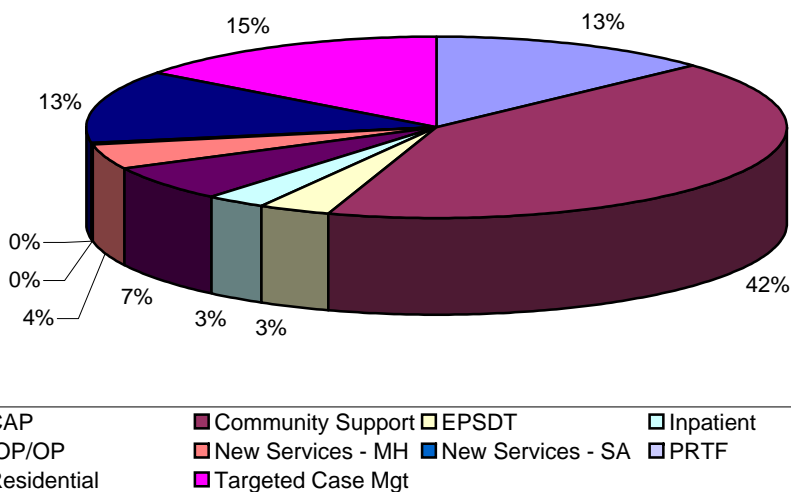
Southeastern Center - 21 and Over



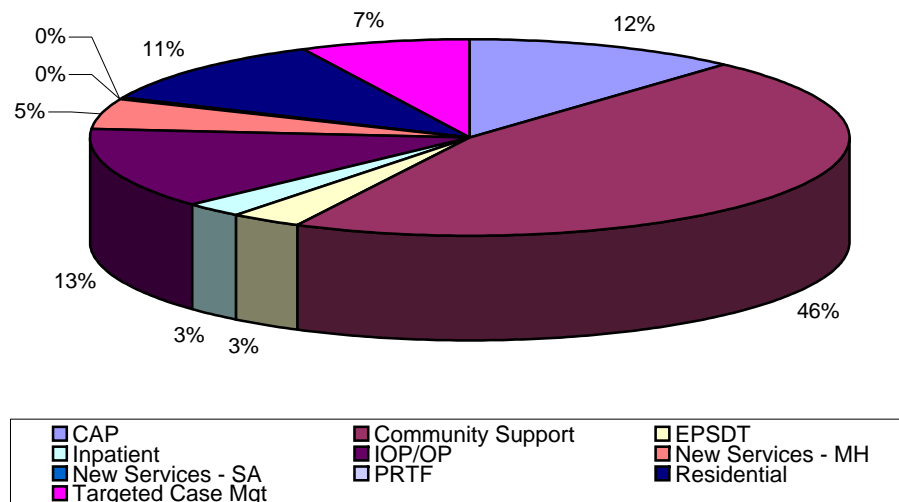
Statewide - 21 and Over



Southeastern Center - Under 21



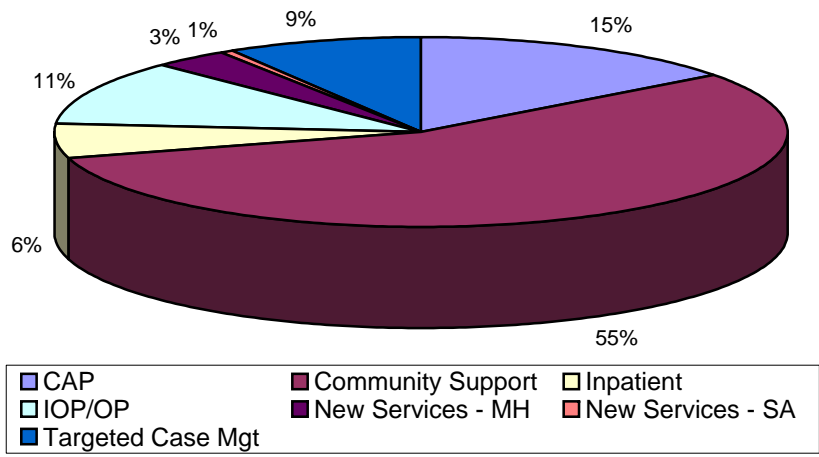
Statewide - Under 21



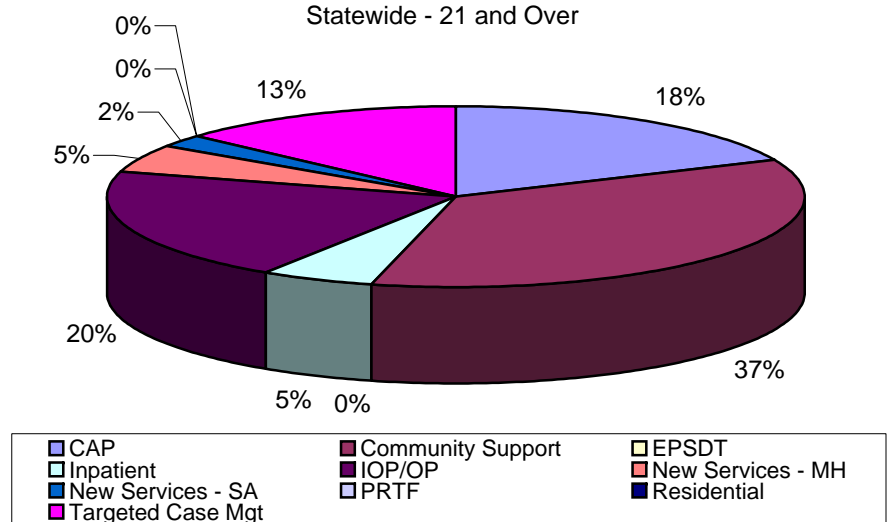
All data is authorization based.

LME Service Mix Comparison - Southeastern Regional

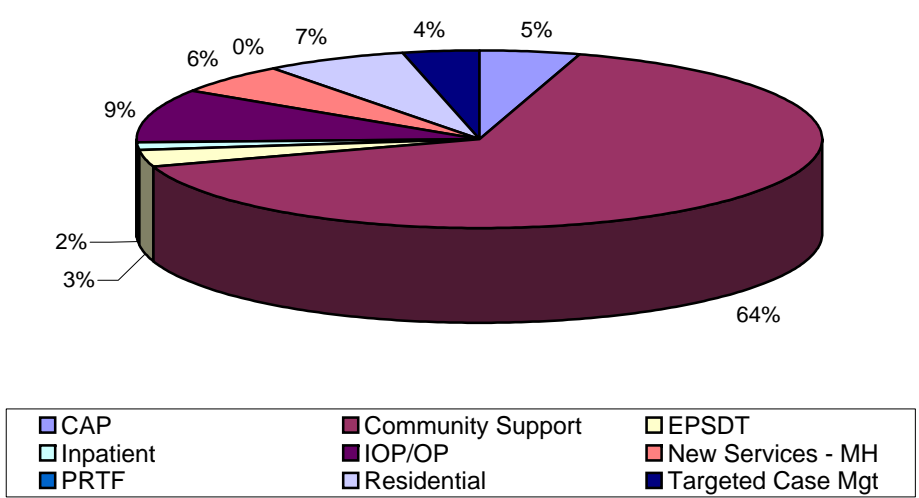
Southeastern Regional - 21 and Over



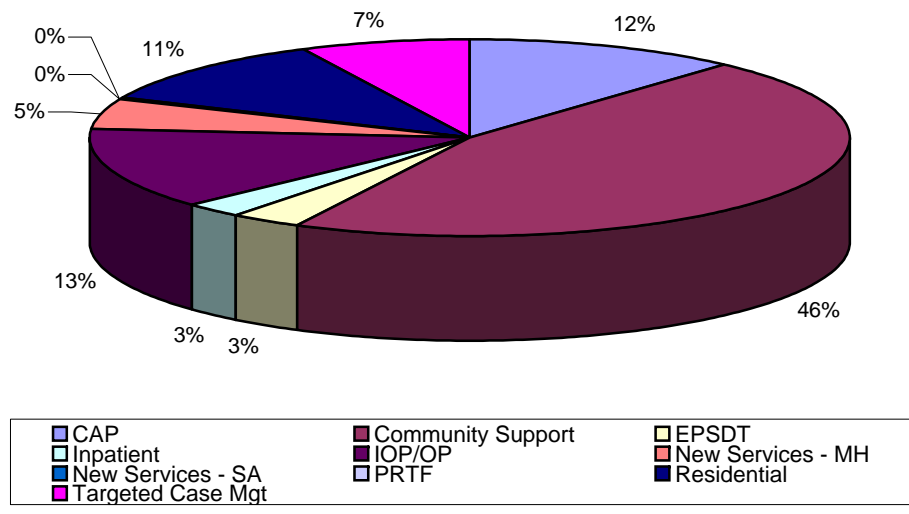
Statewide - 21 and Over



Southeastern Regional - Under 21



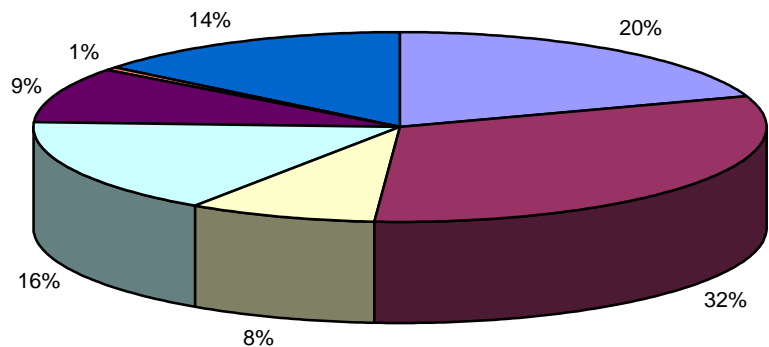
Statewide - Under 21



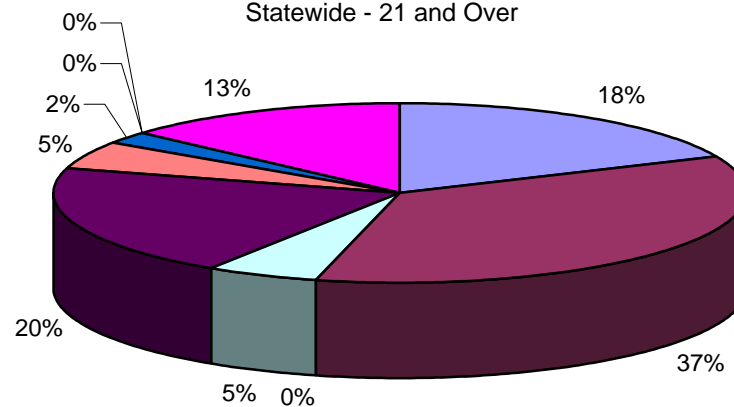
All data is authorization based.

LME Service Mix Comparison - The Beacon Center

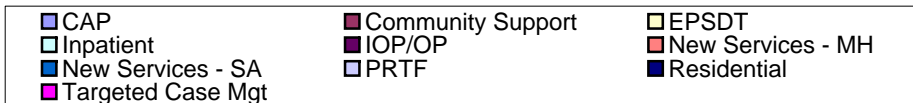
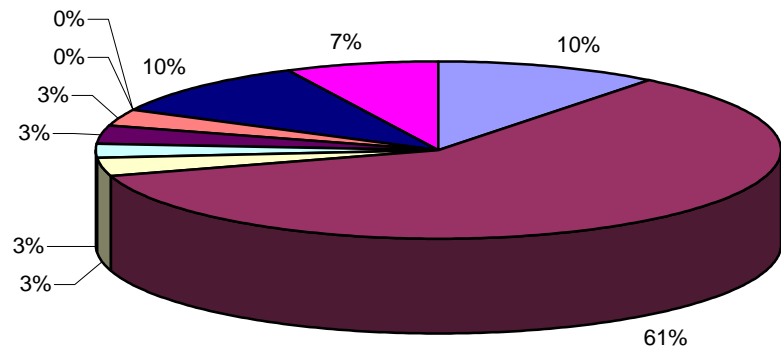
The Beacon Center - 21 and Over



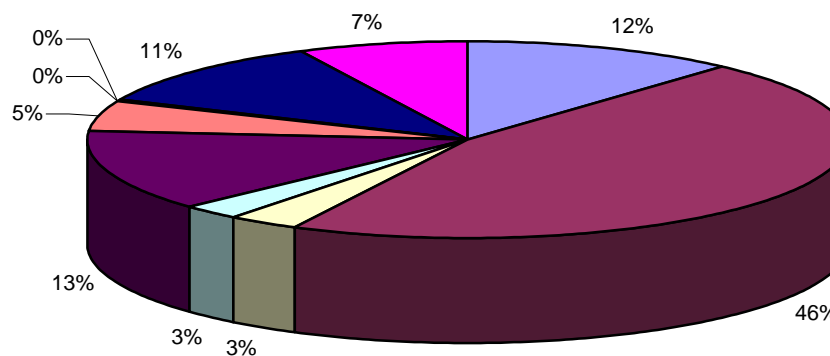
Statewide - 21 and Over



The Beacon Center - Under 21



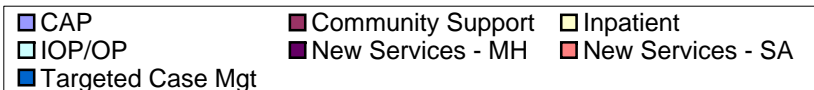
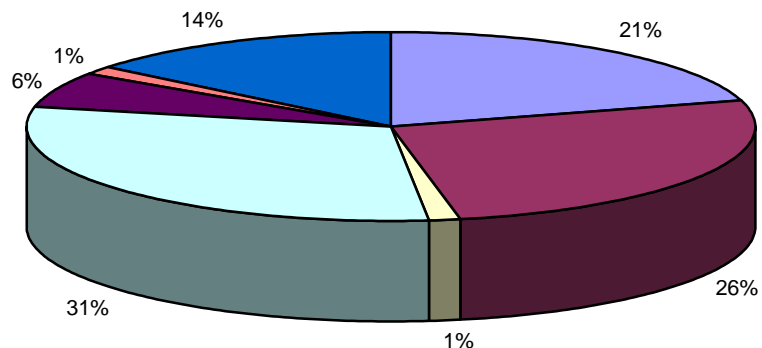
Statewide - Under 21



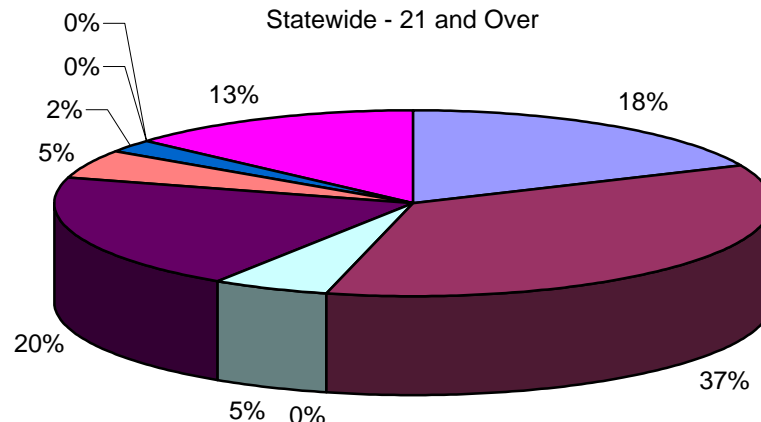
All data is authorization based.

LME Service Mix Comparison - Wake

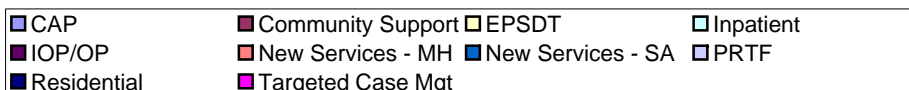
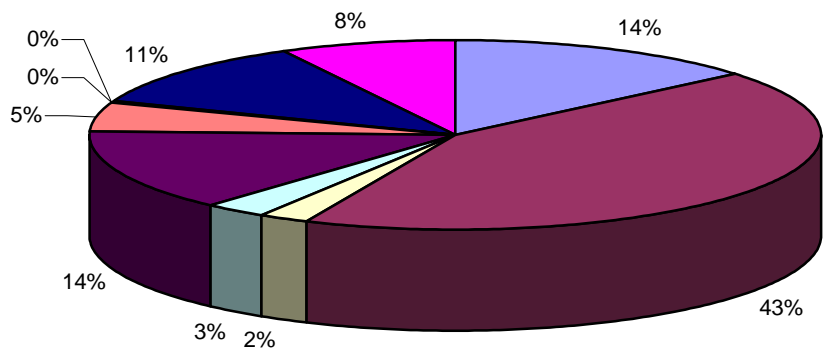
Wake - 21 and Over



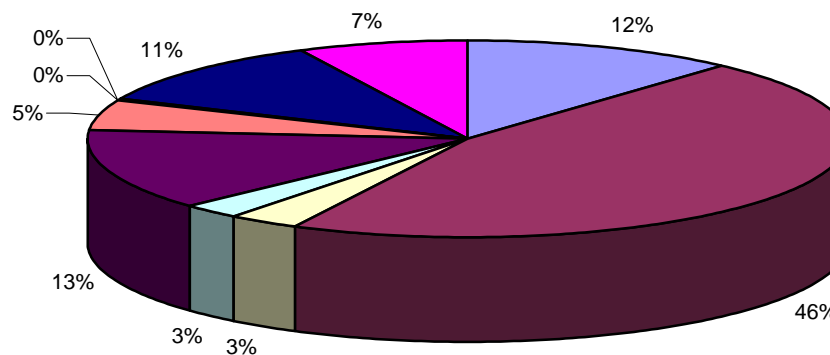
Statewide - 21 and Over



Wake - Under 21



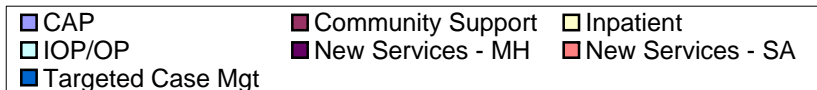
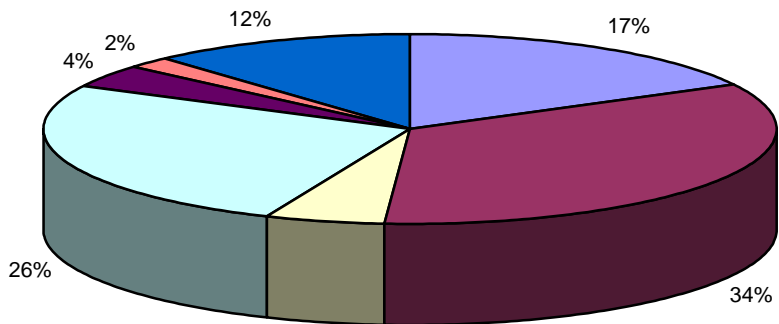
Statewide - Under 21



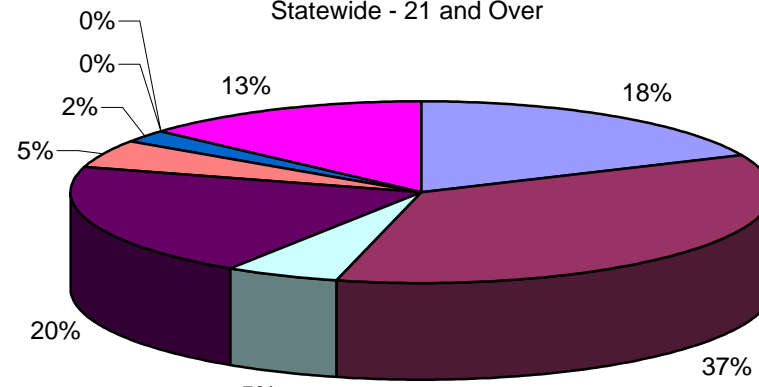
All data is authorization based.

LME Service Mix Comparison - Western Highlands

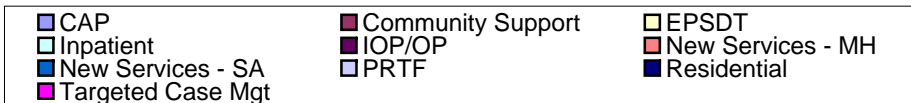
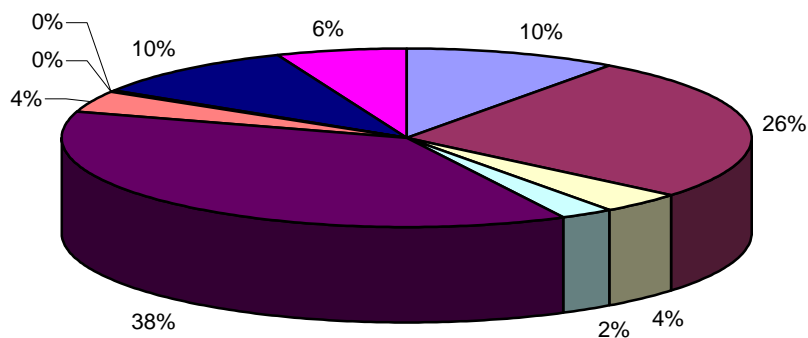
Western Highlands - 21 and Over



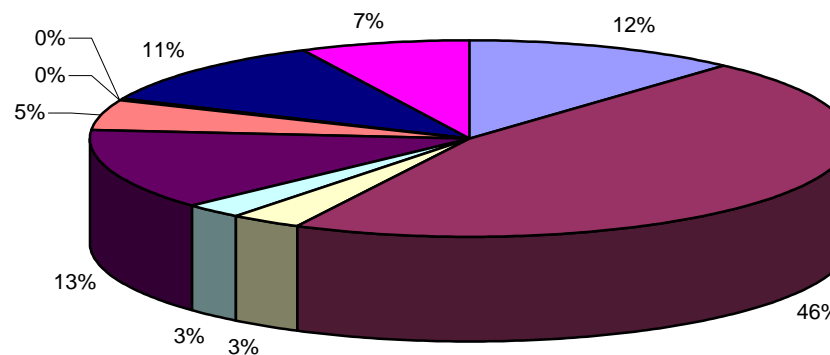
Statewide - 21 and Over



Western Highlands - Under 21



Statewide - Under 21



All data is authorization based.